



**Selection Of an Agency on Rate Contract
For Implementation And Comprehensive
Support Of An AI-Enabled Teacher
Assistance Platform For PM Shri Jawahar
Navodaya Vidyalayas**

(Open e-Tender, Two-Packet QCBS Mode)

NIT No.: EdCIL/AS/AITT/NVS/2026-27/T1

Dated: 18/08/2026

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(A "MINI RATNA" Govt. of India Enterprise)
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The information contained in this Tender document (the "TENDER") or subsequently provided to Bidder(s), whether verbally or in documentary or any other form by or on behalf of the Authority or any of its employees or advisors, is provided to Bidder(s) on the terms and conditions set out in this TENDER and such other terms and conditions subject to which such information is provided.

This TENDER is not an Agreement and is neither an offer nor invitation by the Authority to the prospective Bidders or any other person. The purpose of this TENDER is to provide interested parties with information that may be useful to them in making their financial offers (BIDs) pursuant to this TENDER. This TENDER includes statements, which reflect various assumptions and assessments arrived at by the Authority in relation to the Project. Such assumptions, assessments and statements do not purport to contain all the information that each Bidder may require. This TENDER may not be appropriate for all persons, and it is not possible for the Authority, its employees or advisors to consider the investment objectives, financial situation and particular needs of each party who reads or uses this TENDER. The assumptions, assessments, statements and information contained in the Bidding Documents, , may not be complete, accurate, adequate or correct. Each Bidder should, therefore, conduct its own investigations and analysis and should check the accuracy, adequacy, correctness, reliability and completeness of the assumptions, assessments, statements and information contained in this TENDER and obtain independent advice from appropriate sources.

Information provided in this TENDER to the Bidder(s) is on a wide range of matters, some of which may depend upon interpretation of law. The information given is not intended to be an exhaustive account of statutory requirements and should not be regarded as a complete or authoritative statement of law. The Authority accepts no responsibility for the accuracy or otherwise for any interpretation or opinion of the law expressed herein.

The Authority, its employees and advisors make no representation or warranty and shall have no liability to any person, including any Bidder under any law, statute, rules or regulations or tort, principles of restitution or unjust enrichment or otherwise for any loss, damages, cost or expense which may arise from or be incurred or suffered on account of anything contained in this TENDER or otherwise, including the accuracy, adequacy, correctness, completeness or reliability of the TENDER and any assessment, assumption, statement or information contained therein or deemed to form part of this TENDER or arising in any way for participation in this BID Stage.

The Authority also accepts no liability of any nature whether resulting from negligence or otherwise caused arising from reliance of any Bidder upon the statements contained in this TENDER. The Authority may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information, assessment or assumptions contained in this TENDER.

The issue of this TENDER does not imply that the Authority is bound to select a Bidder or to

appoint the Selected Bidder, as the case may be, for the Project and the Authority reserves the right to reject all or any of the Bidders or BIDs without assigning any reason whatsoever.

The Bidder shall bear all its costs associated with or relating to the preparation and submission of its BID including but not limited to preparation, copying, postage, delivery fees, expenses associated with any demonstrations or presentations which may be required by the Authority, site visits, investigations, studies, or any other costs incurred in connection with or relating to its BID. All such costs and expenses will remain with the Bidder and the Authority shall not be liable in any manner whatsoever for the same or for any other costs or other expenses incurred by a Bidder in preparation or submission of the BID, regardless of the conduct or outcome of the Bidding Process.

Abbreviation	Full Form
AI	Artificial Intelligence
AMC	Annual Maintenance Contract
API	Application Programming Interface
AS	Advisory Services
ASR	Automatic Speech Recognition
BoQ / BOQ	Bill of Quantities
CBSE	Central Board of Secondary Education
CPSE	Central Public Sector Enterprise
CPU	Central Processing Unit
DD	Demand Draft
DPDP Act	Digital Personal Data Protection Act, 2023
DR	Disaster Recovery
DSC	Digital Signature Certificate
EdCIL	EdCIL (India) Limited
EMD	Earnest Money Deposit
GenAI	Generative Artificial Intelligence
GPU	Graphics Processing Unit
JNV	Jawahar Navodaya Vidyalaya
KPI	Key Performance Indicator
LLM	Large Language Model
LLP	Limited Liability Partnership
LOA	Letter of Award
LOI	Letter of Intent
MFA	Multi-Factor Authentication
ML	Machine Learning
MoE	Ministry of Education, Government of India
MSME	Micro, Small and Medium Enterprises
NCERT	National Council of Educational Research and Training
NCF	National Curriculum Framework
NEP	National Education Policy
NIC	National Informatics Centre
NIT	Notice Inviting Tender
NLP	Natural Language Processing
NVS	Navodaya Vidyalaya Samiti
OCR	Optical Character Recognition
OEM	Original Equipment Manufacturer
PBG	Performance Bank Guarantee
PII	Personally Identifiable Information
PM SHRI	Pradhan Mantri Schools for Rising India
PoA	Power of Attorney
PQ	Pre-Qualification
PSU	Public Sector Undertaking

QCBS	Quality and Cost Based Selection
RAG	Retrieval-Augmented Generation
RBAC	Role-Based Access Control
RFP	Request for Proposal
RPO	Recovery Point Objective
RTO	Recovery Time Objective
SLA	Service Level Agreement
SOP	Standard Operating Procedure
SOTA	State-of-the-Art
SOW	Scope of Work
SSL/TLS	Secure Sockets Layer / Transport Layer Security
SSO	Single Sign-On
TC	Tender Committee
TOE	Tender Opening Event
UAT	User Acceptance Testing
UI	User Interface
UX	User Experience
VAPT	Vulnerability Assessment and Penetration Testing

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CHAPTER - 1: NOTICE INVITING TENDER

NIT No.: EdCIL/AS/AITT/NVS/2026-27/T1

Dated: 18/08/2026

1.1 EdCIL (India) Limited invites **open e-tender under the two-packet Quality and Cost Based Selection (QCBS) system** from eligible startups registered with DPIIT for Implementation And Comprehensive Support Of An AI-Enabled Teacher Assistance Platform for PM SHRI Jawahar Navodaya Vidyalayas (JNVs) .

1.2 The tender is being issued through a **Rate Contract under the QCBS system**, considering the specialised nature of the assignment and the requirement for deployment of an AI-enabled platform across participating schools. The Rate Contract is intended to establish uniform rates, technical requirements and contractual terms for provisioning, implementation and comprehensive support of the Platform. Adequate information has been provided in the RFP to enable prospective bidders to understand the technical, functional, implementation, licensing, training, support and maintenance requirements and submit responsive proposals within the stipulated timeframe.

1.3 Eligibility of DPIIT-Recognised Startups:

This tender is to invite Startups recognised by the Department for Promotion of Industry and Internal Trade (DPIIT), Government of India. Only bidders holding a valid DPIIT Startup Recognition Certificate as on the last date of submission of bids shall be eligible to participate in the tender. The bidder shall submit the valid DPIIT Startup Recognition Certificate along with its Technical Bid as documentary evidence of eligibility. Bidders not recognised by DPIIT shall not be considered for their Bid offer.

S. No.	Item	Details
1	Name of Work: "Selection Of an Agency on Rate Contract For Implementation And Comprehensive Support Of An AI-Enabled Teacher Assistance Platform For PM Shri Jawahar Navodaya Vidyalayas"	NIT No: EdCIL/AS/AITT/NVS/2026-27/T1 Dated: 18/08/2026
2	Tender Category (Services/ Goods/works)	Services
3	Estimated Unit Rate (In Rs.)	₹ 7,500/- (Rupees Seven Thousand Five hundred only) per Teacher per Annum excluding applicable taxes. Note: The actual quantity of teachers/schools shall be based on the requirements received from participating schools during the Rate Contract period.
4	Date of availability of Tender Document	18.08.2026 to 28.08.2026 up to 15:00 hours

5	Mode of Selection	Open e-Tender two packets under QCBS system
6	Pre Bid Meeting	21.08.2026 at 15:00 Hrs at EdCIL India Ltd, Film City , Noida or vide link https://studyinindia.webex.com/studyinindia/j.php?MTID=maa20737da30c631cd441980d05eaa227
7	Last date and time for submission of bids	28.08.2026 up to 15:00 hours
8	Opening of Technical Bid	31.08.2026 at 11:00 hours
9	Presentation by the Bidders to the Evaluation Committee	The Date & Time shall be intimated separately
10	Opening of Financial Bid	Qualified bidders would be informed separately
11	Earnest Money Deposit (EMD)	Nil (As per Norms of DPIIT/MSE)
12	Performance Bank Guarantee	3% of Total Contract value (Inclusive of taxes) on basis of the work order.
13	The Currency in which payment shall be made	Indian Rupees (INR)
14	Bid Validity days (180/120/90/60/30)	120 days (From date of opening of tender)
15	No. of Covers (1/2/3/4)	02 (Two packet) QCBS
16	Cost of Bid Document	NIL
17	Address for Communication	The General Manager (ADVISORY SERVICES) EdCIL (India) Limited, 18 A, Sector-16A, Noida-U.P.-201 301, Ph. No.: 0120-4310840
18	Contact No.	0120-2512001 to 2512006, 0120-4156001,002,4154003
19	Email Address	advisory@edcil.co.in

1.4 Tender documents shall be downloaded from the electronic tender portal link available at EdCIL Tender web page and details mentioned in the tender document. Aspiring bidders who have not yet registered in e-procurement should get themselves register/enroll before participating in e-tendering process. Interested bidders are advised to go through instructions provided at "Instructions to Bidders for e-tendering."

1.5 No manual bids shall be accepted. Bids should be submitted in the E-Tendering mode only.

1.6 Bidders are advised to regularly visit the EdCIL website/e-tender portal for updates and notifications relating to this tender. EdCIL may issue corrigenda, addenda, clarifications

or amendments to the tender document from time to time. Such corrigenda, addenda, clarifications and amendments shall form an integral part of the tender document. Bidders shall be responsible for taking note of and complying with all such amendments and shall submit/upload the required documents duly signed wherever specified in the tender.

General Manager (AS)

EdCIL (India) Limited, 18 A,
Sector-16A, Noida-201 301

Landline no.: 0120-4310840

Email: advisory@edcil.co.in

Tel: +91120-4156001,002 &
4154003,

0120-2512004,05,06 [EPBX.: 600]

CHAPTER- 2 OFFLINE & ONLINE BID SUBMISSION DOCUMENTS

2.1 Offline Submissions: (AS PER TENDER REQUIREMENT)

2.1.1 The bidder is requested to submit the following documents in a Sealed Envelope to the above-mentioned address (given in NIT) before the start of the Public Online Tender Opening Event.

a. Original Demand Draft as EMD in the form of Demand Draft/ Bank Transfer.

b. Original copy of the power-of-attorney, if applicable.

Note: The Bidder should also upload the scanned copies of all the above-mentioned original documents as Bid-Annexure during Online Bid-Submission.

2.1.2 The envelope shall bear (the project name), the tender NIT number and the words 'DO NOT OPEN BEFORE' (due date &time).

2.2 Online Submissions:

The Online bids (complete in all respect) must be uploaded online in **Two Envelopes** as explained below:

Technical Bid (Online)			
(Following documents to be provided as single PDF file) *File size shall be less than 5 MB each.			
Sl. No.	Documents	Content	File Types
1.	Technical Bid	Basic Eligibility Criteria compliance	.PDF
2.		All Annexures from I To XXI	.PDF
3.		Corrigendum/ Addendum are also to be signed and uploaded.	.PDF

Financial Bid (Online)			
Sl. No.	Documents	Content	File Types
1.	Financial Bid	As per Financial Bid forms at Fin.forms I to Fin.forms II	.PDF and Excel sheet

CHAPTER 3: INSTRUCTIONS FOR E-TENDERING

3.1 Instructions for Online Bid Submission:

3.1.1 Following the Government of India's directives, EdCIL (India) Limited has adopted E-tendering, which is an open platform for submission of tenders online in a seemed manner and transparent to meet the requirements of end users.

3.1.2 For conducting electronic tendering, EdCIL (India) Limited has decided to use Electronic tender portal link available with detailed information on e-tendering process at EdCIL website. This portal built using electronic tender's software is referred to as <http://www.tenderwizard.com/EDCIL>.

3.1.3 The bidders are required to submit soft copies of their bids electronically on <http://www.tenderwizard.com/EDCIL> e-tendering website, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the Tender Wizard E-Tendering Portal, prepare their bids in accordance with the requirements and submitting their bids online on the Tender Wizard E-Tendering Portal.

3.1.4 The scope of work to be tendered is available in the complete bid documents which can be viewed/ downloaded from Tender Wizard E-Tendering Portal of <http://www.tenderwizard.com/EDCIL>. Both Technical Bid and Financial Bid will be submitted concurrently duly digitally signed on the website <http://www.tenderwizard.com/EDCIL>. No claim shall be entertained on account of disruptions of internet service being used by bidders. Bidders are advised to upload their bids well in advance to avoid last minute technical snags.

3.1.5 All Corrigendum/ Addendum/ Amendment/ Corrections, if any, will be published on the website <http://www.tenderwizard.com/EDCIL>.

3.1.6 It is mandatory for all the applicants to have class-III Digital Signature Certificate (in the name of person who will sign the bid document) from any of the licensed certifying agency (Bidders can see the list of licensed Certifying Agencies from the link (www.cca.gov.in) to participate in e-Procurement of EDCIL.

3.1.7 It is mandatory for the bidders to get their firm / company registered with e-procurement portal of EDCIL, i.e. www.tenderwizard.com/EDCIL to have user ID & password by submitting a non-refundable annual registration charges of Rs. 2,000/- (Registration charges for 1 year) (Exclusive of taxes, levies, etc.) Which can be paid online using the e-payment gateway to KEONICS through the portal address mentioned above. The registration obtained by the prospective bidder shall be valid for one year from the date of its issue and shall be subsequently renewed.

a) Participants shall safely keep their User ID and password, which will be issued by the service provider i.e. KEONICS Ltd. upon registration, and which is necessary for e-tendering.

- b) Bidders are advised to change the password immediately on receipt of activation mail.
- c) Bidders shall not disclose their User ID as well as password and other material information relating to the e-tendering to anyone and safeguard its secrecy.

3.1.8 Tenders should be submitted only through Tender Wizard E-Tendering Portal and obtain the Tender Acknowledgement copy as proof of successful submission.

3.1.9 Vendors are requested to contact Tender wizard Helpdesk for any information regarding E-tendering / training.

- a) For online registration, intended bidders may write us at harishkumar.kb@etenderwizard.com or contact no. 080-40482100/ 9964074577/ 9650520101
- b) For any further query related to Training Session, Tender Uploading/ downloading or any other query related to tender please contact Tender wizard Helpdesk.

Telephone: 080-40482100/ 9650520101/ 9964074577 or

write us mail on Email Id:- harishkumar.kb@etenderwizard.com,

3.2 Digital Signature Certificates

For integrity of data and authenticity/non-repudiation of electronic records, and to be compliant with IT Act 2000, it is necessary for each user to have a Digital Signature Certificate (DSC). Also referred to as Digital Signature Certificate (DSC) of Class 2 or above, issued by a Certifying Authority (CA) licensed by Controller of Certifying Authorities (CCA) [refer <http://www.cca.gov.in>].

3.3 Registration

3.3.1 To use the **Tender Wizard E-Tendering Portal**, vendors need to register on the portal by going on the link provided at EdCIL tender webpage as <http://www.tenderwizard.com/EDCIL>. The registration of each organization is to be done by one of its senior persons who will be the main person coordinating for the e-tendering activities. In **Tender Wizard Portal** terminology, this person will be referred to as the Super User (SU) of that organization. For further details, please visit the website/portal, and click on the 'Supplier Organization' link under 'Registration' (on the Home Page) and follow further instructions as given on the site. Pay Annual Registration Fee as applicable.

3.3.2 After successful submission of Registration details and Annual Registration Fee, please contact **Tender Wizard** Helpdesk (as given below), to get your registration accepted/activated.

3.3.3 Important Note:

- I. To minimize the problems during the use of **Tender Wizard E- Tendering Portal** (including the Registration process), it is recommended that the user should use as per the instructions given under 'Tender Wizard E- Tendering Portal User-Guidance Centre' located on Home Page, including instructions for timely registration on Portal. The instructions relating to 'Essential Computer Security Settings for Use of Tender Wizard E-Tendering Portal and 'Important Functionality Checks' should be especially taken into cognizance.
- II. Please note that even after acceptance of your registration by the Service Provider, to respond to a tender you will also require time to complete activities related to your organization, such as creation of users, assigning roles to them, etc.

3.4 SEARCHING FOR TENDER DOCUMENTS

3.4.1 There is various search options built in the Tender Wizard E-Tendering Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID/ Tender Search Code (TSC), organization name, location, date, value, etc. There is also an option of advanced search for tenders, where in the bidders may combine a number of search parameters such as organization name, form of contract, location, date, other key words etc. to search for a tender published on the Tender Wizard E-Tendering Portal.

3.4.2 Once the bidders have selected the tenders they are interested in, they may download the required documents/ tender schedules. This would enable the Tender Wizard E-Tendering Portal to intimate the bidders through e-mail alert in case there is any corrigendum issued to the tender document.

3.4.3 The bidder should make a note of the unique Tender ID/ Tender Search Code (TSC) assigned to each tender; in case they want to obtain any clarification/help from the Help desk.

3.5 PREPARATION OF BIDS

3.5.1 Bidder should take into account any corrigendum/ addendum published on the portal before submitting their bids.

3.5.2 Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents-including the names and content of each of the documents that need to be submitted. Any deviations from these may lead to rejection of the bid.

3.5.3 Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document/ schedule and generally, they can only be in PDF format. Bid documents may be scanned with 100dpi with black and white option.

3.6 SUBMISSION OF BIDS

3.6.1 Bidder should log into the site well in advance for bid submission and complete all formalities of registration (at least two days in advance of the closing date) so that he/she upload the bid in time i.e. on or before the bid submission time. The bidder will be sole responsible for any delay in uploading of bid within the stipulated time.

3.6.2 The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.

3.6.3 Bidder has to pay the EMD as applicable either through online or demand draft as per tender condition in favour of "**EdCIL (India) Ltd**" payable at **Noida** and enter details of the instruments. An original copy of the demand draft for EMD is required to be submitted.

3.6.4 A standard Financial Bid form has been provided with the tender document to be filled in by all the bidders. Bidders are requested to note that they should submit their financial bids in the format provided and no other format is acceptable. If the financial bid format is found to be modified by the bidder, the bid will be rejected.

3.6.5 The server time (which is displayed on the bidder's dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.

3.6.6 The uploaded tender documents become readable only after the tender opening by the authorized bid openers.

3.6.7 Upon the successful and timely submission of bids, the portal will give a successful bid submission message & bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.

3.7 ASSISTANCE TO BIDDERS

Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority. For any other tender related queries bidders are requested to contact on the given numbers/email.

EdCIL/ Tender Wizard E-Tendering Portal Helpdesk	
Telephone/ Mobile	Customer Support: 080-40482100 (Multiple Telephone lines) Emergency Mobile Numbers: 9964074577/ 9650520101 (Please contact in case of emergency during non-working hours.)
E-mail ID	To Tender Wizard harishkumar.kb@etenderwizard.com / varun.b@etenderwizard.com & cc to: advisory@edcil.co.in

3.8 MINIMUM REQUIREMENTS AT BIDDER'S END

3.8.1 Computer System having configuration with minimum Windows 7 or above, and Broadband connectivity

3.8.2 Digital Certificate(s)

3.8.3 The Bid shall be typed in English and signed by the Bidder or a person duly authorized to bind the Bidder to the Contract. The person(s) signing the Bids shall initial all pages of the Bids.

3.8.4 All envelopes should be securely sealed and stamped.

3.8.5 It is mandatory for the Bidder to quote for all the items mentioned in the tender.

CHAPTER-4: Scope of Work

4.1 INTRODUCTION

PM SHRI (Pradhan Mantri Schools for Rising India) is a flagship initiative of the Government of India aimed at developing more than 14,500 schools as exemplar institutions aligned with NEP 2020, with emphasis on technology-enabled learning, pedagogical innovation and competency-based education.

Under the ICT and Digital Initiatives component of the PM SHRI Scheme, digital tools are being promoted to strengthen the teaching-learning process. In this context, the proposed AI-Enabled Teacher Assistance Platform will support teachers in lesson planning, content creation, assessment preparation, multilingual resources and other teaching-related activities through AI-enabled tools.

The Platform shall be provided as a secure cloud-based Software-as-a-Service (SaaS) solution hosted on cloud infrastructure compliant with the requirements specified in this RFP. The Platform shall be accessible to authorised teachers and administrators of participating JNVs through web and/or mobile applications. The Successful Bidder shall be responsible for cloud hosting, provisioning, configuration, implementation, licensing, user onboarding, training, technical support, maintenance, security, backup, updates and overall availability of the Platform during the contract period.

The selected bidder responsible for installation, configuration, commissioning, training, support, maintenance and updates during the licence period. The solution shall be aligned with NEP 2020, NCF 2023, NCERT curriculum and applicable data protection requirements.

4.2 Objective:

The key objectives of deployment of the AI-Enabled Teacher Assistance Platform are to:

- 1 Enhance teacher effectiveness by providing AI-enabled assistance for lesson planning, content creation, assessments and other academic activities.
- 2 Reduce teachers' time and effort spent on repetitive and administrative academic tasks, enabling greater focus on classroom teaching and student engagement.
- 3 Facilitate personalised and competency-based teaching through differentiated learning resources, assessments and teaching materials.
- 4 Promote technology-enabled pedagogy by providing teachers with interactive, multilingual and AI-assisted teaching resources.
- 5 Strengthen teachers' digital and AI competencies through an easy-to-use platform and appropriate training and capacity-building support.
- 6 Improve the quality and consistency of teaching resources by enabling generation of curriculum-aligned content based on NCERT/CBSE curriculum and NCF 2023.
- 7 Enable secure and locally deployed AI capabilities through deployment of the Platform on the designated school infrastructure, with appropriate data protection and security controls.
- 8 Support the objectives of NEP 2020 and PM SHRI by promoting innovation, technology integration and improved teaching-learning practices in participating schools.

4.3 SCOPE OF SERVICES

The Successful Bidder shall be responsible for the end-to-end provisioning, configuration, implementation, training, support and maintenance of the Platform for the Participating Schools comprising PM SHRI Jawahar Navodaya Vidyalayas (JNVs) under NVS for the contract period. The scope comprises the following workstreams. Detailed functional, technical, security, training, support and service-level requirements are set out in the subsequent chapters of this RFP

4.3.1 Platform provisioning & licensing

- Provide licensed access to the Platform for authorised teachers and designated administrative users, including Principals, Vice-Principals and other authorised users of participating schools, as specified by the respective school for the contract period(preferably one year), on a per-user basis.
- Undertake role-based access provisioning, school-level configuration (board, classes VI–XII, subject mapping), user onboarding and secure credential rollout.
- Provide the user interface and generated content at least in Hindi and English, with the ability to toggle language, and configure the Platform for the teaching and academic context of participating JNVs

4.3.2 Configuration, curriculum alignment & content

- Configure and align the Platform to CBSE/NCERT curricula for Classes VI–XII across the subjects taught in JNVs , and keep content aligned with NCF 2023 and applicable NCERT revisions during the contract period.
- Provide, as part of the license, all functional capabilities specified in this RFP and make the same available to all authorised users covered under the applicable license

4.3.3 Implementation & rollout

- Plan and execute a phased rollout across Participating JNVs , including project mobilization, configuration, data setup, integration, user acceptance testing and go-live
- The bidder shall assess the designated school system configuration prior to installation of the software for successful deployment of the Platform, if required.

4.3.4 Training & capacity building

- Deliver onboarding, orientation and structured, subject-wise capacity-building for educators and administrators, a train-the-trainer programme for designated digital champions, and multilingual user documentation and self-help resources.

4.3.5 Support, maintenance & service levels

- Provide technical support, maintenance, bug fixes, security patches, updates, upgrades and new feature releases during the applicable licence/contract period at no additional cost, and comply with the prescribed Service Level Agreement (SLA).

4.3.6 Monitoring, evaluation & reporting

- Provide dashboards and periodic (at least quarterly) utilisation and impact reports to EdCIL/NVS in prescribed formats, including measurement of teacher-time saved on non-teaching work, usage and adoption, and learning-outcome indicators where feasible.

4.3.7 Compliance, data protection & exit

- Ensure India-based data residency and full DPDP Act 2023 compliance, role-based access control, audit logging, security controls and alignment with recognized AI-ethics-in-education principles; and, at the end of the contract, provide orderly exit and transition support and secure data hand-back and deletion of bidder controlled data.

CHAPTER-5: Functional Requirements

The functional requirements specified in this chapter describe the capabilities and outcomes expected from the Platform. The requirements are stated in a generic and technology-neutral manner and are not intended to prescribe or favour any particular product, brand, proprietary technology or implementation approach. Bidders offering equivalent capabilities, by whatever product name, technology or interface, shall be assessed based on the functionality and outcomes demonstrated by the proposed solution.

“M” denotes Mandatory and “D” denotes Desirable.

Ref.	Requirement (generic, capability / outcome based)	Priority	Compliance (Yes/No)
FR-1	Generate editable, curriculum-aligned lesson plans by class, subject and topic, mapped to NCF-SE 2023 competencies / learning outcomes and supporting multiple pedagogical approaches and lesson pacing. The lesson plans can be further converted into presentable formats with features like images, videos, relevant 3D models, mind maps etc.	M	
FR-2	Mapping and adaptability of the content, resources and assessments to CBSE/NCERT syllabi and learning outcomes for Classes VI–XII across the subjects taught in JNVs as per the location of the school	M	
FR-3	Provide the user interface and generate teaching-learning content in Hindi and English along with any other regional languages will be an added support.	M (Hindi & English); M (Indian languages)	
FR-4	Support rubric-based and, where feasible, automated evaluation / auto-grading of objective items, with structured assessment in a live class.	M	
FR-5	Recommend remedial and enrichment content and learner grouping for slow, average and advanced learners based on performance.	M	
FR-6	Provide or generate visual, interactive or immersive (e.g., 3D / simulations) learning content for suitable subjects (such as Science, Mathematics/Geometry, Geography), where operationally justified under PM SHRI ICT norms.	M	
FR-7	Support voice/audio-assisted content or assessment generation (e.g., converting spoken input or a recorded lesson into notes/questions)	M	
FR-8	Provide AI-based pedagogical suggestions and next-step teaching recommendations based on class/section	D	

Ref.	Requirement (generic, capability / outcome based)	Priority	Compliance (Yes/No)
	performance.		
FR-9	Provide dashboards and reports at student, class, section, school, region and NVS levels covering learning outcomes, usage/adoption and teacher-productivity indicators, exportable in prescribed MIS formats.	M	
FR-10	Conform to WCAG 2.1 Level AA; support screen readers, adjustable text size/contrast and keyboard navigation; be inclusive of Divyang users consistent with the Rights of Persons with Disabilities (RPwD) Act, 2016.	M	
FR-11	Maintain tamper-evident audit logs of access and key actions, retained as per policy.	M	
FR-12	Support onboarding, management and de-provisioning of large numbers of users across many schools, including bulk operations.	M	
FR-13	Support voice-based interaction and hands-free operation: accept spoken (voice) input and provide spoken (voice) responses for supported tasks, and allow voice-driven navigation and control of key platform functions (for example, querying, content or assessment generation, and reading content aloud), to improve ease of use and accessibility for teachers. The languages supported for voice interaction shall be stated by the bidder.	D	
FR-14	AI Output Validation and Transparency: The Platform shall provide mechanisms to identify, review and appropriately qualify AI-generated content, including any references and citations should be aligned with the CBSE curriculum and NEP 2020 framework	M	
FR-15	Safe AI Interaction: The Platform shall incorporate safeguards against generation of harmful, inappropriate, discriminatory or unsafe content or language and shall provide appropriate controls for handling user inputs and AI-generated outputs in the educational context.	M	
FR-16	The Platform shall ensure that AI-generated lesson plans, assessments, teaching resources and other educational content can be reviewed, edited, approved and customised by the teacher before being used or shared for educational purposes.	M	
FR-17	Mobile Access:	M	

Ref.	Requirement (generic, capability / outcome based)	Priority	Compliance (Yes/No)
	Provide secure access to the Platform through a responsive web interface and/or dedicated mobile application for supported mobile operating systems, with functionality appropriate to the role of the user.		

Note on neutrality: Where a requirement above references an illustrative capability (for example, immersive/3D content or voice-assisted generation), it is included because it is contemplated by the PM SHRI Scheme and/or represents a recognised category of pedagogical capability.

CHAPTER-6: Technical Requirements

The Platform shall meet the following technical requirements. These are stated on a standards-and-outcomes basis; equivalent standards and architectures that deliver the same outcomes are acceptable.

6.1 Architecture & hosting

- The Platform shall be a secure, multi-tenant, cloud-hosted (SaaS) solution, horizontally scalable and capable of high availability.
- The architecture shall support logical isolation of JNVs data, environment separation (development, staging/UAT, production) and controlled release management.

6.2 Availability, performance & scalability

- Provide a monthly uptime of at least 99 % on India-hosted infrastructure (measured as per the SLA).
- Provide responsive performance under load, with typical interactive response times within a few seconds under normal conditions; bidders shall state committed performance targets and the concurrency their solution supports.
- Scale to support nationwide deployment across all Participating JNVs and the associated educator and administrator user base, including peak concurrent usage, without degradation.

6.3 Access, devices & connectivity

- Support current versions of mainstream web browsers and Android devices (state minimum Android version and device specifications); provide responsive layouts for varied screen sizes specially on smartboards.
- Optimize for low-bandwidth and intermittent-connectivity environments; state the offline/low-bandwidth capabilities offered .
- Minimum device and connectivity baseline: the Platform shall be usable on entry-level Android devices commonly available in JNVs Schools, and shall support smartboards. Bidders shall state the lowest device configuration and OS version on which the Platform is guaranteed to function; this shall be no more demanding than [Android 9.0, 3 GB RAM, 32 GB storage], and core functionality shall continue to be available on low-bandwidth or intermittent connections .

6.4 Interoperability & standards

- Expose secure, documented, standards-based (e.g., RESTful) APIs to enable data exchange and integration with EdCIL/JNVS/MoE systems as required during the contract period.

- Support Single Sign-On via open standards (e.g., SAML 2.0 / OAuth 2.0 / OpenID Connect) and provide data export in open, machine-readable formats (e.g., CSV/JSON/XML).

6.5 Data management, backup & disaster recovery

- Maintain a documented data model, automated backups, and a disaster-recovery/business-continuity capability with the DR site within India.
- Commit to a Recovery Point Objective (RPO) and Recovery Time Objective (RTO) [targets to be finalised by EdCIL, e.g., $RPO \leq 4$ hours, $RTO \leq 8$ hours] and conduct periodic DR drills with reports to EdCIL/NVS.

6.6 Artificial Intelligence — responsible use & transparency

- Describe, at a suitable level, the AI/ML approach used (including whether foundation/large models, retrieval or fine-tuned models are used) and the safeguards for accuracy, safety and bias mitigation.
- Personal data of users and students shall not be used to train third-party/foundation models, nor for any secondary or commercial purpose, without an explicit lawful basis and, where applicable, verifiable consent; the Purchaser shall be able to restrict or disable the use of such data for model improvement.
- Provide human oversight/human-in-the-loop for AI-generated content intended for classroom or assessment use, with the ability for educators to review and edit outputs before use.
- Monitor AI outputs for safety, accuracy and drift, and provide mechanisms for educators/administrators to flag and report inappropriate or inaccurate content.

6.7 Manageability, monitoring & updates

- Provide administrative consoles for user, role and configuration management, together with monitoring and logging.
- Apply patches, upgrades and new feature releases during the contract period at no additional cost, with change/release management and minimal disruption; provide content updates aligned to NCF 2023 and NCERT revisions.

6.8 Documentation

- Provide complete technical and user documentation, including configuration and API documentation, and keep it updated for the contract period.

CHAPTER 7: Security, Privacy & Data Protection Requirements

Given that the Platform will process the personal data of educators and, potentially, children, security and data protection are paramount. The Successful Bidder shall comply, at a minimum, with the following requirements throughout the contract period.

7.1 Legal & regulatory compliance

- Comply fully with the Digital Personal Data Protection Act, 2023 and rules thereunder (including provisions relating to the personal data of children), the Information Technology Act, 2000 and rules, applicable CERT-In directions, and applicable Government of India / MeitY guidelines.
- Align the design and operation of the Platform with recognised principles for the ethical use of AI in education, including applicable Government of India & UNESCO guidance on AI in education

7.2 Data residency & localisation

- Store and process all personal data of users and students safely.
- Not sell, monetise, share, publish , transfer or export the personal data of any user or student or use it for advertising or any purpose other than delivering the contracted services; disclose all sub-processors and their locations. All data generated or collected through the use of the Platform in connection with the project shall remain the property/control of the concerned school/authority, as applicable, and shall not be used by the bidder for any purpose outside the Contract.

7.3 Consent, notice & rights (with special protection for children)

- Provide clear notice and, where required, verifiable consent mechanisms consistent with the DPDP Act; process personal data only for the educational purpose of the assignment.
- Provide special protection for children's data: no behavioral tracking, profiling for commercial purposes, or targeted advertising directed at children; processing limited to what is necessary for education.
- Support the exercise of data-principal rights and provide a Data Protection Officer / grievance contact and a documented grievance-redressal process.

7.4 Data minimization, retention & deletion

- Collect only the personal data necessary for the services, maintain a documented retention schedule, and securely delete or return personal data on expiry/termination. Bidder shall not retain copies of project data on its own systems except where specifically authorized.
- At contract/license expiry or termination, the bidder shall provide data hand-back/export in an open, machine-readable format and certify secure deletion of bidder-controlled copies, where applicable.

7.5 Security controls

- Enforce role-based access control and least privilege, and multi-factor authentication for privileged/administrative access.
- Follow a secure software development lifecycle, encryption of sensitive data at rest and in transit, secure API access ,secure configuration/hardening, secrets management ,network security controls and secure backup mechanisms.

7.6 Assurance, certification & testing

- Hold and maintain a valid ISO/IEC 27001 Information Security Management System certification (mandatory).
- SOC 2 Type II (or equivalent) attestation and an annual independent security audit are desirable and will be positively assessed.

7.7 Logging, audit & incident response

- Maintain tamper-evident audit logs with defined retention; provide an incident detection and response plan.
- Notify EdCIL/NVS of any security incident or personal-data breach (as per SLA) of becoming aware of the incident and make any notifications to the Data Protection Board of India / CERT-In required by law within the stipulated timelines.

7.8 Personnel security & confidentiality

- Deploy background-verified personnel bound by confidentiality/non-disclosure obligations, with access on a need-to-know basis; confidentiality obligations shall survive termination.

7.9 AI Security & Model Protection

The bidder shall implement appropriate safeguards against prompt injection, malicious inputs, unauthorized model access, data leakage, model abuse and other AI-specific security risks.

CHAPTER-8: Service Level Agreement (SLA), Support & Maintenance

8.1 Multimodal Complaint redressal system

- Provide a multilingual, multi-channel helpdesk (email, phone and in-app) with a ticketing system and defined support of 8 Hrs x 6 Days per week with critical-incident coverage
- Provide tiered support with defined escalation, and a named account/support manager for EdCIL/JNVs.

8.2 Maintenance

- Provide Annual Maintenance Services covering corrective, adaptive and preventive maintenance, and deliver upgrades, new feature releases and curriculum/content updates during the contract period at no additional cost.

8.3 Service levels & penalties

The Platform and services shall meet the service levels below (indicative; targets, measurement windows and Liquidated damages). Recovery for Liquidated damages shall be levied by deduction from the relevant periodic payment. Persistent or repeated breach may constitute a material default.

Ref.	Service level	Target	Measurement method	Measurement	Liquidated Damages (indicative)
SL-1	Platform availability (uptime)	≥ 99% per month (excl. scheduled maintenance)	(Available minutes ÷ scheduled minutes) × 100, from monitoring logs	Monthly, from monitoring logs	For every 0.5% below 99% , 5% of the monthly license/service fee for the affected school(s), subject to a maximum of 10% in a month
SL-2	Critical incident (system down / major function unavailable) — response	≤ 30 minutes	Time from ticket logged to response / resolution or workaround	Per ticket, 24x7 for critical	₹2,000 per breach where response exceeds 30 Minutes
SL-3	Critical incident — resolution / workaround	≤ 4 hours	Per-ticket resolution time by severity band	Per ticket	₹3,000 for every additional 2 hours or part thereof beyond the 4-hour target, subject to

Ref.	Service level	Target	Measurement method	Measurement	Liquidated Damages (indicative)
					a maximum of 10% of the monthly license/service fee for the affected school(s) for such incident.
SL-4	High/medium/low incident — resolution	≤ 2 / 3 / 4 hours	% of tickets meeting first-response target	Per ticket	Rs.2,000/- per ticket subject to maximum of 10% of monthly license for affected schools for such incident
SL-5	Helpdesk first response	≤ 2 working hours	Actual vs. due date	Per ticket	Rs.500/- per ticket subject to maximum of 10% of monthly license for affected schools for such incident
SL-6	Timely periodic reports (MIS, SLA, utilisation)	25 th of Every Month	Days from finding to closure	Per report	Rs.500/- per report subject to maximum of 10% of monthly license for such schools
SL-7	VAPT remediation of critical findings	≤ 2 days		Per finding	Rs.5000/- per finding subject to maximum of Rs.20,000/-

8.4 SLA measurement & reporting

- The Successful Bidder shall submit monthly SLA and utilization +reports. EdCIL/NVS reserves the right to independently verify SLA data and to audit the underlying logs.

CHAPTER-9: Deliverables, Timelines and Payment Terms

9.1 Timelines:

The selected bidder shall complete installation, configuration, testing, commissioning and go-live of the AI-Enabled Teacher Assistance Platform, including initial training of up to 20 authorised teachers, within a maximum period of **30 (Thirty) days** from the date of issue of the Work Order by EdCIL/Participating School.

The license shall remain valid for a period of 12 months from the date of successful commissioning/go-live, during which the bidder shall provide technical support, maintenance, updates, upgrades and other services specified in the Contract.

9.2 Deliverables:

The Successful Bidder shall furnish the following deliverables. Each deliverable is subject to review and acceptance by EdCIL/NVS against the stated acceptance criteria before it is treated as complete for the purpose of any linked payment.

Ref.	Deliverable	Acceptance criteria
D-1	Detailed project plan, configuration & integration design, and security/data-protection plan	Reviewed and signed off by EdCIL/NVS; covers scope, timeline, roles, RACI and risks
D-2	Configured and curriculum-aligned Platform (Classes VI–XII)	Curriculum alignment verified
D-3	User onboarding & credential rollout for Participating JNVs	Users provisioned with correct roles; access verified; no orphan/duplicate accounts
D-4	Pilot go-live and pilot feedback report	Pilot JNVs live; issues logged and addressed; go/no-go recommendation for full rollout
D-5	Full rollout / go-live across all Participating JNVs	Platform available to all authorized educators; adoption baseline captured
D-6	Training delivery and training MIS (first cycle)	Coverage, attendance and feedback reported; materials delivered in required languages
D-7	Operational helpdesk and SLA reporting	Helpdesk operational; first monthly SLA/utilization report submitted
D-8	Quarterly utilisation reports and annual impact report	Submitted in prescribed MIS formats; includes teacher-time-

Ref.	Deliverable	Acceptance criteria
		saved and outcome indicators
D-9	Ongoing AMS, upgrades, content updates and security assurance	Delivered per SLA; upgrade/patch and content-update logs maintained
D-10	Exit and transition plan, and secure data hand-back/deletion at contract end	Approved transition; verified data return and certified deletion

9.3 Payment Terms

S.No	Milestone	Deliverables	Payment
Stage 1 – Cloud Provisioning, Configuration & Onboarding	Upon successful provisioning of the cloud-based AI-Enabled Teacher Assistance Platform, school-wise configuration, curriculum alignment and user onboarding	D-1: Detailed project plan, configuration & integration design, and security/data-protection plan. D-2: Configured and curriculum-aligned Platform. D-3: User onboarding & credential rollout	40%
Stage 2- Stage 2 – UAT, Commissioning, Go-Live & Training	Upon successful completion of UAT, commissioning and go-live of the Platform, completion of prescribed teacher training and activation of monitoring/reporting dashboards.	D-4: Pilot/UAT and feedback report; D-5: Full rollout and commissioning; D-6: Teacher training and training MIS/report	30%
Stage 3 – Operations, Support, Monitoring & Reporting	Upon satisfactory provision of cloud hosting, operational support, maintenance, upgrades, security updates, dashboards and periodic reporting during the license period, subject to applicable SLA and contractual requirements.	D-7: Helpdesk and SLA reporting; D-8: Utilization/impact reports; D-9: Maintenance, upgrades, content updates and security assurance;	30%

		D-10: Exit/transition and data hand-back/deletion, as applicable	
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NOTE:

- a. The % payment that shall be released on completion of stages shall be on back to back basis of the payments received from Client.
- b. Payment shall be made only on receipt of payment from the NVS (Client). In case of any shortcoming and/ or recovery imposed by Client to EdCIL, the same shall be made from successful bidder on back-to-back basis.
- c. Payments shall be subject to satisfactory achievement of service levels; SLA penalties shall be adjusted against the relevant payment.
- d. Agency can raise Invoices proportionately based on the school coverage and payment stages.
- e. Payments shall be released only upon verification and approval of deliverables by EdCIL India Limited.
- f. Final payment is subject to submission and acceptance of all reports and outputs.
- g. Applicable statutory deductions shall be made as per rules.

CHAPTER 10: Eligibility and Evaluation Methodology (QCBS)

10.1 Basic Eligibility Criteria for the Agencies:

The bidder should have successfully implemented, supplied, deployed or provided licensing/support for an AI-enabled Teacher Assistance Platform or similar AI-based educational technology solution for teachers/educators.

The following are the **Basic Eligibility criteria** for the bidding failing which the bidder shall be disqualified:

Basic Eligibility Criteria				
S.No	Criteria	Documents Required	Supporting Documents	Compliance (Yes/No)
1	The bidder must be a Company (Public Ltd./ Pvt. Ltd./Proprietary /Partnership Firms/LLP) registered with Statutory Authorities in India for the last Three Years from the date of NIT.	Copy of certificate of incorporation/ Partnership deed/Memorandum/ Article of Association/ Registration certificate with Registrar of companies and any other legally valid supporting document		
2	Declaration Sheet	Declaration Sheet		
3	Letter of Undertaking	Letter of Undertaking		
4	Valid GST and PAN number	GST, PAN of firm		
5	Certificate of Registration	Incorporation certificate /MoA/Partnership Deed		
6	DPIIT Certificate	DPIIT Certificate		
7	Non Blacklisting	Declaration		
8	Net profitability shall be positive & No negative Worth	Audited financial statements counter verified by auditor		
9	Platform to be compliant to :			
9a	(+) ISO 27001 (Information Security)	Current certificates if already held, OR a letter from the authorised signatory confirming that certification is in progress, supported by an audit engagement letter or gap assessment report.		
9b	(+) ISO 20000-1:2018 (IT Service Mgmt)			
9c	(+) ISO 42001 (AI solutioning software)			
9d	(+) Soc -2 Type II (Operational Security)			
9e	(+) CERT (Cyber Security)			
10	Publicly accessible product and pricing page for their AI services and products.	URL of the bidder's own product / pricing webpage		
11	Proposed Solution to be build on AI models, infrastructure and Intellectual Property	Self-declaration by authorised signatory confirming proprietary ownership		

	owned and operated by Bidder			
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Note: All criteria below are mandatory pass/fail gates. Failure to satisfy any single criterion results in disqualification from further evaluation. No partial credit is awarded

Notwithstanding anything stated above, the EdCIL reserves the right to assess bidder's capability and capacity to perform the contract, should circumstances warrant such an assessment in the overall interest of the work by EdCIL.

10.2 EVALUATION OF PROPOSALS

10.2.1 Evaluation of Technical Proposal

Bidders are advised to submit the Technical bid as per instructions given in Chapter -3 "Instructions for e-tendering" and Chapter-2 " Offline & Online Bid submissions" addressed to GM (AS), EdCIL (India) Limited, EdCIL House, 18A, Sector 16A, Noida – 201 301 (U.P).

Only those bidders who are found to be responsive and who meet all the Basic Eligibility Criteria as prescribed in this RFP shall be considered for evaluation of their Technical Proposals. The Evaluation Committee shall evaluate the eligible Technical Proposals by applying the evaluation criteria detailed below. Each technically responsive proposal shall be assigned a technical score under the Quality and Cost Based Selection (QCBS) methodology with a Technical: Financial weightage of 70: 30. Evaluation shall proceed in the following stages.

i. Stage 1 — Preliminary examination & eligibility

- Bids will be checked for responsiveness (completeness, signing, fees/EMD, mandatory forms) and for compliance with the eligibility criteria. Only eligible and responsive bids proceed to technical evaluation.

b. Stage 2 — Technical evaluation

- Technical bids will be evaluated out of 100 marks against the criteria below, including a structured technical presentation and product demonstration/proof-of-concept. Evaluation shall be carried out by a duly constituted committee applying a documented, objective rubric for each sub-criterion. Only bidders scoring at least the minimum qualifying technical score of 70 out of 100 shall be considered technically qualified.

Technical Evaluation Criteria			
A)	AI Model Capabilities (50 marks)		
1	Number of Indian regional languages supported (Other than English)	(1-3)=1 marks, (3<=5)= 3marks, (5+)= 5marks	5
2	AI capabilities offered as production-ready services (e.g. ASR, TTS, LLM, translation, OCR, speaker identification)	(1–2 capabilities) = 4, (3–4 capabilities) = 6 , (5 or more capabilities) = 10	10
3	Technical Helpdesk Support: A centralized, web-based ticketing system or toll-free helpline operational from 8:00 AM to 6:00 PM IST on school	Multimodal technical helpdesk : 1 method =4 Marks, 2 method = 6 Marks,	8

	working days, ensuring technical issues are addressed within a defined 24-48 hour resolution matrix	3 methods and more =8 Marks	
4	The solution must be capable of operating over low-bandwidth networks, including 2G/EDGE, with optimized data transmission and minimal dependency on continuous high-speed connectivity. The Bidder shall demonstrate the operation of critical application workflows under a simulated 2G/EDGE network condition.	bandwidth support 3G, 4G, 5G =4, 2G and offline = 8	8
5	Compliance with NEP	Self certification/validation certificate/declaration	5
6.	Two relevant projects (completed or in progress) aligned with the scope of work to be awarded.	Letter of work award or any completion certificate or any MoU(s) signed or any relevant proof of completion as on date of release of this NIT	(3 +3)
6	Core technical team — AI/ML engineers/Researchers/data scientists engaged primarily in AI/ML development and on the bidder's payroll as per Annexure XIX (No repetition of profiles shall be counted)	(Fewer than 10 technical staff) = 3 marks, (More than 10 technical staff) = 5 marks	5
7	Model performance — evaluated on publicly available Indian language benchmark datasets	Yes = 3 No=0	3
B) Security & Compliance (10 marks)			
1	Data residency — all data processed and stored within India	(No India data residency commitment)=0,(Partial residency processing in India, storage offshore or mixed)=05, (Full data residency; processing and storage entirely within India)=10	10
C) Presentation Parameters (40 marks)			
1	Functional fit & product maturity (compliance with functional requirements, including desirable items; usability; content quality)	Compliance sheet (Annexure E) + demonstration	10
2	Technical architecture, security, data protection & scalability	Technical proposal; certifications;	5
3	Training & capacity-building plan	Training plan; materials; multilingual coverage;	5

		certification arrangement with an institute of national importance	
4	Methodology	(Methodology for pretraining & Cluster management for model building and fine tuning), (Product customization for use cases), (Demonstration of running model on cloud)	20
Total Technical Marks			100

Note: The Proposal shall be rejected if it does not achieve the minimum Technical Marks of 70 (Seventy) out of maximum of 100 (one hundred) marks.

- i. The Bidders qualified in Basic Eligibility Criteria shall be invited to make a detailed presentation to the EdCIL's Evaluation Committee in a Power Point Format (PPT) (duration of presentation is 20 minutes) for Technical evaluation purpose. This presentation shall be made only by the eligible qualified Bidders on a scheduled date or time as per Intimation provided by EdCIL at EdCIL (India) Limited, EdCIL House, 18A, Sector 16A, Noida – 201 301 (U.P).
- ii. The Evaluation Committee shall evaluate and rank each Technical Proposal on the basis of the Proposal's responsiveness to the scope using the Technical evaluation criteria and score system as specified below. Each Technical Proposal shall receive a Technical Score (TS) as:

TM= Technical Marks for Technical proposal under consideration

TMH= Technical Marks of Highest Technical Bid

$$\text{Technical Score (TS)} = 100 \times \frac{\text{Technical Proposal under consideration}}{\text{Highest Technical bid}}.$$

c. Stage 3 — Financial evaluation

- Financial bids of technically qualified bidders (i.e the bidders scoring more than 70 Marks) will be opened. To enable a like-for-like comparison notwithstanding that the number of teachers is not fixed, the evaluated financial price shall be computed by applying the bidder's all-inclusive per-teacher-per-annum rate (and any separately-quoted components, as applicable) to an indicative evaluation quantity and contract term specified by EdCIL in the Fact Sheet/Annexure F. This evaluated price is solely for comparison; actual payments shall be made on the basis of actual users onboarded .
- The quoted rate shall be read out and recorded.

$$\text{Financial Score (FS)} = 100 * \frac{\text{Lower Financial Bid}}{\text{Financial Bid under consideration}}$$

- The lowest evaluated Financial Proposal will receive a maximum of 100 marks.
- Financial evaluation shall be carried out based on the Total Cost of Financial Bid (including all applicable Taxes)

d. **Stage 4 — Combined QCBS score & award**

- The combined score shall be: $S = (0.70 \times \text{Technical score}) + (0.30 \times \text{Financial score})$. The bidder with the highest combined score S shall be recommended for award.
- Tie-break: in case of equal combined scores, the bidder with the higher technical score shall be preferred; if still tied, EdCIL shall decide on a fair, documented and non-arbitrary basis.
- EdCIL may, if warranted, negotiate with the highest-ranked bidder in accordance with applicable rules, without altering the evaluated basis of selection.

CHAPTER 11: INSTRUCTIONS TO BIDDERS

11.1 Bid Timelines: Bidder shall refer to NIT for the timelines related to Tender documents submission.

11.2 Preparation of Bids: The offer/ bid shall be submitted in **a Two packet system (i.e.) Technical and Financial bid.** The technical bid shall consist of all technical details along with commercial terms and conditions. The **Financial Bid** shall contain the cost details and quoted rates strictly in the prescribed Excel format provided in the tender document.

11.3 Earnest Money Deposit:

Bidders registered with MSME are exempted for submission of EMD and other guidelines by the MSME Ministry, GOI. applicable as on the date of NIT. EMD is exempted from Micro and Small Enterprises as defined by Department of MSME or registered with Central Purchase Organisation or the ministry or Department or Startups as recognized by Department for Promotion of Industry and Internal Trade (DPIIT).

11.4 Performance Bank Guarantee:

The successful bidder shall furnish a **Performance Bank Guarantee (PBG) equivalent to 3% of the total value of the respective Work Order, inclusive of applicable taxes**, within **15 (fifteen) days** from the date of issuance of the Work Order/LOA as per agreed conditions.

The Performance Bank Guarantee should be issued by a **Nationalized Bank/ Scheduled Bank (list attached at ANNEXURE – XVII)** in favour of **“EdCIL (India) Ltd. Noida”**. This Performance Bank Guarantee should be retained throughout the currency of the contract and should be extended by the bidder from time to time, as required by EdCIL. This guarantee shall be valid for a period of **90 days beyond completion of work**. The bank guarantee format is attached as Annexure-IV.

11.5 The Tender notice and Notice Inviting Tender shall form the part of contract document. The successful Bidders shall be required to execute **an agreement with EdCIL in prescribed Proforma within a maximum period of 10 days after** date of issue of LOA for carrying out the work as per the agreed conditions. Failure to do so shall constitute a breach, in which case, EdCIL would be at liberty to not only terminate the contract but also forfeit EMD and Performance Guarantee if any. The cost of stamp paper for the agreement will be borne by Bidder.

11.6 The contract agreement shall consist of: The Press Notification or Online Advertisement, Tender Notice, Notice Inviting Tender, Instructions to Bidders, all the documents of tender & contract for works including special conditions of contract, Corrigendum & Addendums, technical specifications and drawings, if any, forming the part of tender documents as issued/ downloaded by the Bidder from the websites at the time of invitation of tender and acceptance thereof together with any correspondence with them leading there to and also the correspondence related with

verification of credentials.

- 11.7** Acceptance/ Rejection of bids: EdCIL reserves the right to reject any or all offers without assigning any reason. EdCIL based on the requirement without assigning any reason to the Bidder/s may split work/Scope/Bid offer in stages or in parts according to the need of work or for ease of execution of work. EdCIL reserves right to take decision according to requirement and no claim on whatsoever ground shall be entertained from the bidder. Final decision of EdCIL shall be binding on the bidder.

11.8 Compliance with Laws:

The contract operations and proceeding in connection with the works at all times be conducted during the continuance of contract in accordance with the laws, ordinances, rules and regulations for the time being in force and the agency shall further observe and comply with the by laws & regulations of the Government of India, State Government/UT, local Municipalities and other authorities having jurisdiction over area involved in connection with the works of site & over operations such as those as carried out by the agency and shall give all notices required by such by-laws & regulations.

11.9 Deliverables, Timelines and Payment Terms :

Payment terms & Timelines shall be as per instructions detailed as per Clause:4.4, Chapter-9 "**Deliverables, Timelines and Payment Terms**".

- 11.10** Works will be carried out according to the Conditions of Contract and Specifications of EdCIL issued with this tender document.

- 11.11 Delayed Deliverables:** If the Deliverables not made within the due timeline for any reason under the control of the successful bidder, the EdCIL reserves the right to impose ***Liquidated damages (LD) @ 0.5% plus GST per week from the date of issuance of LOA*** and the maximum LD shall be 10% of the contract value/ rate. The LD shall be applied only on the portion of deliverables not submitted within the stipulated time period for reasons under the control of the Agency.

Once the maximum LD is reached, EdCIL has the right to terminate the contract without any liability to cancellation charges and encase the submitted performance guarantee/s submitted by successful bidder.

- 11.12 Rates:** The rates must be quoted in the Performa given in Financial Bid (**Fin.forms I to Fin.forms II**) failing which the Bid would be treated as unresponsive.

11.13 Notices:

11.13.1 Any notice given by one party to the other pursuant to this contract/order should be sent to the other party in writing or e-mail and confirmed in writing to the other party's address.

11.13.2 A notice should be effective when delivered or on the notice's effective date, whichever is later.

11.13.3 For the purpose of all notices, the following should be the address:

EdCIL:

General Manager (Advisory Services),

EdCIL (India) Limited,

18 A, Sector-16A,

Noida-201 301

Tel: 91-120-4310840

Bidder address:

(To be filled in by the Bidder)

11.14 Resolution of Disputes: The dispute resolution mechanism to be applied pursuant should be as follows:

- a) In case of Dispute or difference arising between the EdCIL and bidder/agency relating to any matter arising out of or connected with this agreement, such disputes or difference should be settled in accordance with the Indian Arbitration & Conciliation Act, 1996, the rules there under and any statutory modifications or re-enactments thereof should apply to the arbitration proceedings.
- b) The dispute should be referred to the Competent Authority, EdCIL and if he/she is unable or unwilling to act, to the sole arbitration of some other person appointed by him willing to act as such Arbitrator. The award of the arbitrator so appointed should be final, conclusive and binding on all parties to this order.
- c) The venue of the arbitration should be the place from where the order is issued.
- d) Either party's performance under this agreement is subject to acts of God, war, epidemics, government regulation, strikes, or any other occurrence of event(s) or emergency beyond the party's control (except for rains), making it impossible, illegal, or commercially impracticable for either party to perform its obligations under this agreement, in whole or in part.

11.15 Agency Integrity

The Agency is responsible for and obliged to conduct all contracted activities in accordance with the Contract using state of the art methods and economic principles and exercising all means available to achieve the performance specified in the contract.

11.16 Governing Language

The contract should be written in English language. English language version of the Contract should govern its interpretation. All correspondence and other documents pertaining to the Contract, which are exchanged by the parties, should be written in the same language.

11.17 Applicable Law

The Contract should be interpreted in accordance with the laws of the Union of India and all disputes should be subject to place of jurisdiction located within New Delhi.

11.18 Taxes

Agency should be entirely responsible for all taxes, duties, etc., incurred until submission of deliverables. EdCIL shall not make any payment towards any other incidental charges payable by the agency at any site location.

Under Income Tax Act, 1961, a deduction for income tax along with surcharge as applicable will be made from sums paid on account and final payments for carrying out the work under this contract

11.19 Language of Report:

Entire report shall be in English language. If asked for Hindi translation, successful bidder should submit the same without any additional cost.

11.20 Termination for Default

The EdCIL should, without prejudice to any other remedy for breach of contract, by written notice of default sent to the Agency, terminate the Contract in whole or part:

- a. If the Agency fails to submit deliverables specified in the order, or within any extension thereof granted by the EdCIL; or
- b. If the Agency fails to perform any other obligation(s) under the Contract.
- c. If the Agency, in the judgment of the EdCIL has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.
- d. For the purpose of this Clause:
 - **“Corrupt practice”** means the offering, giving, receiving, or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution.
 - **“Fraudulent practice”** means a misrepresentation of facts to influence a tendering process or the execution of a contract to the detriment of the Borrower, and includes collusive practice among Bidders (prior to or after bid submission) designed to establish bid rates at artificial non-competitive levels and to deprive the Borrower of the benefits of free and open competition;”
 - In the event the EdCIL terminates the Contract in whole or in part, the EdCIL shall execute such service with any other agency, as it deems appropriate and the Agency should be liable to the EdCIL for any excess costs for executing the work. However, the agency should continue the performance of the Contract to the extent not terminated.

11.21 In case of Termination due to Force Majeure

Force Majeure shall mean occurrence in India of any act of God, such as rain, fire, flood, earthquake, cyclone, or other natural calamities; acts of war, terrorism, civil commotion, strikes, lockouts, epidemics, pandemics, or any restrictions imposed by Government authorities; or any other event that materially affects the performance of obligations under the Contract and causes cancellation, postponement, or inability to carry out the contracted activities. If either Party is prevented, hindered, or delayed from performing any of its obligations under this Contract by reason of a Force Majeure exceeding 20 days then EdCIL may terminate the Contract by issuing a written notice of termination to the agency.

11.22 In case of Termination by Client

Time is the essence of this project and in case of delay of any activity of this project EdCIL reserves the right to terminate the contract and forfeit PBG submitted by the selected agency and recover other reputational losses from the agency and in such case no payment shall be made to the agency.

11.23 Jurisdiction: Any legal disputes arising out of any breach of contract pertaining to this tender should be settled in the court of competent jurisdiction located within New Delhi.

11.24 Compliance: The bidder to comply with the Technical Eligibility criteria, Timelines, Payment terms and deliverables as provided.

11.25 Terms of Contract

The contract shall be effective on the date of its signing and shall continue until the date of the successful completion of both the events unless terminated sooner by either of the parties.

11.26 Intellectual Property Rights

The selected Bidder shall not use any material with intellectual property right of M/s EdCIL without prior permission. The Bidder shall have to take any and all permissions and clearance related to intellectual property . EdCIL shall not be held liable for any default.

11.27 Award of Contract:

EdCIL reserves the right to accept or reject any proposal and to annul the bidding process and reject all proposals at any time prior to award of contract, without thereby incurring any liability to the Bidders. In case of annulment, all proposals submitted and specifically, proposal securities shall be promptly returned to the Bidder.

11.28 Conflict of Interest:

Bidder shall furnish an affirmative statement as to the absence of, actual or potential conflict of interest on the part of the Applicant or any prospective subcontractor due to prior, current, or proposed contracts, engagements, or affiliations. Additionally, such disclosure shall address any and all potential elements (time frame for service delivery, resource, financial or other) that would adversely impact the ability of the Bidder to complete the requirements as given in the application document.

11.29 Rates in Figures and Words:

- a. Rates Quoted by the Bidder in tender in figures and words shall be accurately filled in so that there is no discrepancy in the rates written in figures and words. However, if a discrepancy is found, the rates which correspond with the amount worked out by the contractor shall unless otherwise proved be taken as correct.
- b. If the amount of a particular is not worked out by the bidder or it does not correspond with the rates written either in figures or in words, then the rates quoted by the bidder in words shall be taken as correct. Where the rates quoted by the bidder in figures and in words tally but the amount is not worked out

correctly, the rates quoted by the Bidder will, unless otherwise proved, be taken as correct and not the amount.

- c. In event no rate has been quoted for any particulars leaving space both in figure(s), word(s) and amount blank, it will be presumed that the Bidder has included the cost of this/these particulars in other items and rate for such particulars will be considered as zero and work will be required to be executed accordingly.
- d. In the case of any tender where rates appear unrealistic, such tender / particulars will be considered as unbalanced and in case the tender is unable to provide satisfactory explanation such a tender/ particular is liable to be disqualified and rejected.
- e. The Bidder shall submit analysis of rates or any other relevant documents pertaining to the project if called upon to do so.

11.30 Force Majeure:

The agency shall not be liable for forfeiture of its performance security, liquidated damages or termination for default, if and to the extent that, it's delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.

- 1. For purposes of this Clause, "Force Majeure" means an event beyond the control of the agency and not involving the agency's fault or negligence and not foreseeable. Such events shall include, but are not limited to, acts of the EdCIL either in its sovereign or contractual capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- 2. If a Force Majeure situation arises, the Agency should promptly notify EdCIL in writing of such conditions and the cause thereof. Unless otherwise directed by the EdCIL in writing, the agency shall continue to perform its obligations under the Contract as far as is reasonably practical and should seek all reasonable alternative means for performance not prevented by the Force Majeure event.

11.31 Obligations of Client

The Client (EdCIL) will approach MOE for all clearances as shall be obtained by the Ministry. The agency shall be required to render assistance to EdCIL on all statutory clearances as required for the assignment, from time to time.

11.32 Acknowledgement: It is hereby acknowledged that bidders have gone through all the conditions mentioned above and bidders agree to abide by them.

11.33 Works will be carried out according to the Conditions of Contract and Specifications of EdCIL issued with this tender document.

<< Bidder's Organization Letter Head >>**DECLARATION SHEET**

We, _____ hereby certify that all the information and data furnished by our organization with regard to this tender specification are true and complete to the best of our knowledge. I have gone through the requirements, conditions and stipulations in details and agree to comply with the requirements and intent of tender.

We further certified that our organization meets all the conditions of eligibility criteria laid down in this tender document.

The rates quoted in the financial bids are subsidized due to academic discount given to EdCIL INDIA LTD.

We, further specifically certify that our organization has not been Black Listed/ De Listed or put to any Holiday by any Institutional Agency/ Govt. Department/ Public Sector Undertaking in the last three years.

Description	Remarks
1 Phone	
2 Fax	
3 E-mail	
4 Contact Person Name	
5 Mobile Number	
6 Address of Registered office & Head office	
7 Details of registration	
8 Years of experience of Agency	
9 Type of organization (Pvt Ltd, Public limited, Partnership, Proprietorship etc)	
10 Brief Profile of Organization	
11 TIN Number	
12 PAN Number	

(In case of on-line payment of EMD) 13 UTR No. (For EMD)	
14 MSME Details i.Registration No.	
ii.Gender	
iii.SC/ST	
15 Kindly provide bank details of the bidder in the following format: a) Name & address of the Bank branch	
b) IFSC code & Account Number	
c) Kindly attach scanned copy of one Cheque book	

(Signature of the Bidder)

Name: _____

Seal of the Company

ANNEXURE- II**FINANCIAL STRENGTH OF THE BIDDER**

Sr No	Financial Year	Net Worth (Positive/Negative) (in Lakhs)	Net Profitability (in Lakhs)
1	2023-24		
2	2024-25		
3	2025-26		
	Avg. of past 3 years	NA	NA

Note: Certificate from Statutory Auditor/ Chartered Accountant certifying above and balance sheet and Profit & Loss account for all three years to be attached.

**Signature &
Stamp of Chartered
Accountant/ Statutory
Auditor**

Name of the Bank: _____

To

EdCIL (India) Limited, Noida

PERFORMANCE BANK GUARANTEE FORMAT

In consideration of the Chairman and Managing Director, EdCIL acting through _____ (Designation & address of Contract Signing Authority), (hereinafter called **"EdCIL (India) Limited"** having agreed under the terms and conditions of agreement/ Contract Acceptance letter No. _____ dt _____ Made between _____ (Designation & address of contract signing Authority) and _____ (here in after called "the said Agency" for the work _____ (here in after called "the said agreement") having agreed for submission of a irrevocable Bank Guarantee Bond for ₹ _____ (₹ _____ only) as a performance security Guarantee from the Agency for compliance of his obligations in accordance with the terms & conditions in the said agreement.

1. We _____ (Indicate the name of the Bank) hereinafter referred to as the Bank, undertake to pay to the EdCIL (India) Limited an amount not exceeding ₹ _____ (₹ _____ only) on demand by the EdCIL (India) Limited.
2. We _____ (Indicate the name of the bank, further agree that (and promise) to pay the amounts due and payable under this guarantee without any demur merely on a demand from the EdCIL (India) Limited through the CGM, EdCIL (India) Limited or _____ (Designation & Address of contract signing authority), stating that the amount claimed is due by way of loss or damage caused to or would be caused or suffered by the EdCIL (India) Limited by reason of any breach by the said Agency of any of the terms of conditions contained in the said agreement or by reason of the Agency failure to perform the said agreement. Any such demand made on the Bank shall be conclusive as regards the amount due and payable by the Bank under this guarantee. However, our liability under this guarantee shall be restricted to an amount not exceeding ₹ _____ (₹ _____ Only).
3. (A) We _____ (indicate the name of Bank) further undertake to pay to the EdCIL (India) Limited any money so demanded notwithstanding any dispute or dispute raised by the Agency in any suite or proceeding pending before any court or Tribunal relating to liability under this present being absolute and unequivocal.\
4. The payment so made by us under this Performance Guarantee shall be a valid discharge of our liability for payment there under and the Agency shall have no claim against us for making such payment.
5. We _____ (Indicate the name of bank) to further agree that the guarantee herein contained shall remain in full force and effect during the period that would be taken for the performance of the said agreement and that it shall continue to be enforceable till all the

dues of the EdCIL (India) Limited under or by virtue of the said agreement have been fully paid and its claims satisfied or discharged by _____

(Designation & Address of contract signing authority) on behalf of the EdCIL (India) Limited certify that the terms and conditions of the said agreement have been fully and properly carried out by the said Agency and accordingly discharges this guarantee.

6. (a) Notwithstanding anything to the contrary contained herein the liability of the bank under this guarantee will remain in force and effect until such time as this guarantee is discharged in writing by the EdCIL (India) Limited or until (date of validity/ extended validity) whichever is earlier and no claim shall be valid under this guarantee unless notice in writing thereof is given by the EdCIL (India) Limited within validity/ extended period of validity of guarantee from the date aforesaid.

(b) Provided always that we _____ (indicate the name of the Bank) unconditionally undertakes to renew this guarantee or to extend the period of guarantee form year to year before the expiry of the period or the extended period of the guarantee, as the case shall be on being called upon to do so by the EdCIL (India) Limited If the guarantee is not renewed or the period extended on demand, we _____ (indicate the name of the Bank) shall pay the EdCIL (India) Limited the full amount of guarantee on demand and without demur.
7. We _____ (indicate the name of Bank) further agree with the EdCIL (India) Limited that the EdCIL (India) Limited shall have the fullest liberty without our consent and without effecting in any manner out of obligations hereunder to vary any of the terms and conditions of the said contract from time to time or to postpone for any time or from time to time any to the powers exercisable by the EdCIL against the said Agency and to forbear or enforce any of the terms and conditions of the said agreement and we shall not be relieved from our liability by reason of any such variation, or extension being granted to the said Agency for any bearance act or omission on the part of the EdCIL (India) Limited or any indulgence by the EdCIL (India) Limited to the said Agency for by any such matter or thing whatsoever under the law relating to sureties for the said reservation would relive us from the liability.
8. This guarantee will not be discharged by any change in the constitution of the Bank or the Agency.
9. We, _____ (indicate the name of the Bank) lastly undertake not to revoke this guarantee except with the previous consent of the EdCIL (India) Limited in writing.
10. This guarantee shall be valid up to (Date of Completion plus Handholding Period). Unless extended on demand by EdCIL (India) Limited Notwithstanding anything to the contrary contained hereinbefore, our liability under this guarantee is restricted to Rs..... (Rs.....only) unless a demand under this guarantee is made on us in writing on or before..... we shall be discharged from our liabilities under this guarantee thereafter.

Dated: the Day of For

(indicate the name of bank)

Signature of Banks Authorized official

Witness

(Name)_____

Designation with Code No. -----

1

Full Address-----

2.

PROFORMA PRE CONTRACT INTEGRITY PACT GENERAL

This pre-contract Agreement (hereinafter called the Integrity Pact) is made on ____day of the month of 2026, between, on one hand, acting through Shri/Smt.

_____, Designation, EdCIL (India) Limited (hereinafter called the "Client "EdCIL" interchangeably, which expression shall mean and include, unless the context otherwise requires, his successors in office and assigns) of the First Part

AND

M/s _____ represented by Shri _____, Chief Executive Officer (hereinafter called the "BIDDER/ AGENCY" which expression shall mean and include, unless the context otherwise requires, his successors and permitted assigns) of the Second Part.

WHEREAS the EdCIL proposes to procure services towards "_____(TITLE OF THE TENDER)-- --" for its clients and BIDDER/ Agency is willing to offer the said services and related items as referred to in the Bid document no. Dated 2026.

WHEREAS the BIDDER is a private company /public company / Government undertaking / partnership / registered expert agency, constituted in accordance with the relevant law in the matter and the EdCIL is a Public Sector Undertaking under Ministry of Education performing its functions.

NOW, THEREFORE,

To avoid all forms of corruption by following a system that is fair, transparent and free from any influence / prejudiced dealings prior to, during and subsequent to the currency of the contract to be entered into with a view to:

Enabling the EdCIL to obtain the desired services as referred to in the Bid document no. dated2026 at a competitive rate in conformity with the defined tender provisions by avoiding the high cost and the distortionary impact of corruption on procurement of services and Enabling BIDDERS to abstain from bribing or indulging in any corrupt practice in order to secure the contract by providing assurance to them that their competitors will also abstain from bribing and other corrupt practices and the EdCIL will commit to prevent corruption, in any form, by its officials by following transparent procedures.

The parties hereto hereby agree to enter into this Integrity Pact and agree as follows:

1. Commitments of EdCIL

- 1.1 The EdCIL undertakes that no official of the EdCIL, connected directly or indirectly with the contract, will demand, take a promise for or accept, directly or through intermediaries, any bribe, consideration, gift, reward, favour or any material or immaterial benefit or any other advantage from the BIDDER, either for themselves

or for any person, organization or third party related to the contract in exchange for an advantage in the bidding process, bid evaluation, contracting or implementation process related to the contract.

- 1.2 The CLIENT will, during the pre-contract stage, treat all BIDDERS alike, and will provide to all BIDDERS the same information and will not provide any such information to any particular BIDDER which could afford an advantage to that particular BIDDER in comparison to other BIDDERS.
- 1.3 All the officials of the EdCIL will report to the appropriate Government office any attempted or completed breaches of the above commitments as well as any substantial suspicion of such a breach.
2. In case any such preceding misconduct on the part of such official(s) is reported by the BIDDER to the EdCIL with full and verifiable facts and the same is prima facie found to be correct by the EdCIL, necessary disciplinary proceedings, or any other action as deemed fit, including criminal proceedings shall be initiated by the EdCIL and such a person shall be debarred from further dealings related to the contract process. In such a case while an enquiry is being conducted by the EdCIL the proceedings under the contract would not be stalled.

3. Commitments of Bidders

The BIDDER commits itself to take all measures necessary to prevent corrupt practices, unfair means and illegal activities during any stage of its bid or during any pre-contract or post-contract stage in order to secure the contract or in furtherance to secure it and in particular commit itself to the following:

- 3.1 The BIDDER will not offer, directly or through intermediaries, any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the EdCIL, connected directly or indirectly with the bidding process, or to any person, organization or third party related to the contract in exchange for any advantage in the bidding, evaluation, contracting and implementation of the contract.
- 3.2 The BIDDER further undertakes that it has not given, offered or promised to give, directly or indirectly any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the EdCIL or otherwise in procuring the Contract or forbearing to do or having done any act in relation to the obtaining or execution of the contract or any other contract with the Government for showing or forbearing to show favour or disfavor to any person in relation to the contract or any other contract with the Government.
- 3.3 Bidders shall disclose the name and address of agents and representatives and Indian BIDDERS shall disclose their foreign principals or associates.
- 3.4 BIDDERS shall disclose the payments to be made by them to agents/brokers or any other intermediary, in connection with this bid/contract.
- 3.5 The BIDDER further confirms and declares to the EdCIL that the BIDDER has not

engaged any individual or firm or company whether Indian or foreign to intercede, facilitate or in any way to recommend to the EdCIL or any of its functionaries, whether officially or unofficially to the award to the contract to the BIDDER, nor has any amount been paid, promised or intended to be paid to any such individual, firm or company in respect of any such intercession, facilitation or recommendation, as the case shall be for satisfactory performance of the proposed terms of Bidder.

- 3.6 The BIDDER, either while presenting the bid or during pre-contract negotiations or before signing the contract, shall disclose any payments he has made, is committed to or intends to make to officials of the EdCIL or their family members, agents, brokers or any other intermediaries in connection with the contract and the details of services agreed upon for such payments.
- 3.7 The BIDDER will not collude with other parties interested in the contract to impair the transparency, fairness and progress of the bidding process, bid evaluation, contracting and implementation of the contract.
- 3.8 The BIDDER will not accept any advantage in exchange for any corrupt practice, unfair means and illegal activities.
- 3.9 The BIDDER shall not use improperly, for purposes of competition or personal gain, or pass on to others, any information provided by the EdCIL as part of the business relationship, regarding plans, technical proposals and business details, including information contained in any electronic data carrier. The BIDDER also undertakes to exercise due and adequate care lest any such information is divulged.
- 3.10 The BIDDER commits to refrain from giving any complaint directly or through any other manner without supporting it with full and verifiable facts.
- 3.11 The BIDDER shall not instigate or cause any third person to commit any of the actions mentioned above.
- 3.12 If the BIDDER or any employee of the BIDDER or any person acting on behalf of the BIDDER, either directly or indirectly, is a relative of any of the officers of the EdCIL, or alternatively, if any relative of an officer of the EdCIL has financial interest / stake in the BIDDER's firm, the same shall be disclosed by the BIDDER at the time of filing of Bid.
- 3.13 The BIDDER shall not lend to or borrow any money from or enter into any monetary dealings or transactions, directly or indirectly, with any employee of EdCIL.

4. PREVIOUS TRANSGRESSION

- 4.1 The BIDDER declares that no previous transgression occurred in the last three years immediately before signing of this integrity pact, with any other company in any country in respect of any corrupt practices envisaged hereunder or with any Public Sector Enterprise in India or any Government Department in India that could justify BIDDER's exclusion from the bid process.

4.2 The BIDDER agrees that if it makes incorrect statement on this subject. BIDDER can be disqualified from the Bid process or the contract, if already awarded, can be terminated for such reason.

5. EARNEST MONEY DEPOSIT

5.1 While submitting Technical bid, the BIDDER shall deposit an amount of Rs. as Earnest Money with the EdCIL through Account Payee Bank Draft or a Pay Order in favour of EdCIL (India) Limited.

5.2 The instrument for Security Deposit made shall be valid up to the specified period and the bidder shall be liable to keep the said instrument valid for such extended period as the case shall be for satisfactory performance of the terms of Bidder above referred till the complete conclusion of the contractual obligations to the complete satisfaction of both the BIDDER and the EdCIL, including warranty period, whichever is later.

5.3 In case of the successful BIDDER a clause would also be incorporated in the Article pertaining of Performance Bond in the corresponding Contract governing such agreement that the provisions of Sanctions for Violation shall be applicable for encashment of Performance Bank Guarantee deposited towards forfeiture of said amount in case of a decision by the EdCIL to forfeit the same without assigning any reason for imposing such sanction.

5.4 No interest shall be payable by the EdCIL to the BIDDER on Earnest Money Deposit for the period of its currency.

6. SANCTIONS FOR VIOLATIONS

6.1 Any breach of the aforesaid provisions by the BIDDER or any one employed by it or acting on its behalf (whether with or without the knowledge of the BIDDER) shall entitle the EdCIL to take all or any one of the following actions, wherever required:

- i. To immediately call off the pre contract negotiations without assigning any reason or giving any compensation to the BIDDER. However, the proceedings with the other BIDDER(s) would continue.
- ii. The Earnest Money Deposit (in pre-contract stage) and/or Security Deposit / Performance Bond (Bank Guarantee) (after the contract is signed) shall stand forfeited either fully or partially, as decided by the EdCIL and the CLIENT (EdCIL) shall not be required to assign any reason therefore.
- iii. To immediately cancel the contract, if already signed, without giving any compensation to the BIDDER.
- iv. To recover all sums already paid by the EdCIL, and in case of an Indian BIDDER with interest thereon at 2% higher than the prevailing Prime Lending Rate of State Bank of India, while in case of a BIDDER from a country other than India with interest thereon at 2% higher than the LIBOR as the case shall be. If any outstanding payment is due to the BIDDER from the EdCIL in connection with any other contract for any other stores or on any account whatsoever and by

whatsoever name called, such outstanding payment could also be utilized to recover the aforesaid sum and interest thereto.

- v. To encash the advance bank guarantee and performance bond/warranty bond, if furnished by the BIDDER, in order to recover the payments, already made by the EdCIL, along with interest.
 - vi. To cancel all or any other Contracts with the BIDDER. The BIDDER shall be liable to pay compensation for any loss or damage to the EdCIL resulting from such cancellation/rescission and the EdCIL shall be entitled to deduct the amount so payable from the money(s) due to the BIDDER.
 - vii. To debar the BIDDER from participating in future bidding processes of the Government of India for a minimum period of five years, which shall be further extended at the discretion of the EdCIL.
 - viii. To recover all sums paid in violation of this Pact by BIDDER(s) to any middleman or agent or broker with a view to securing the contract.
 - ix. In cases where irrevocable Letters of Credit have been received in respect of any contract signed by the EdCIL with the BIDDER, the same shall not be opened.
 - x. Forfeiture by way of encashment of Performance Bond in case of a decision by the EdCIL to forfeit the same without assigning any reason for imposing sanction for violation of this Pact.
- 6.2 The EdCIL will be entitled to take all or any of the actions mentioned at Para 6.1(i) to (x) of this Pact also on the Commission by the BIDDER or any one employed by it or acting on its behalf (whether with or without the knowledge of the BIDDER), of any offence as defined in Chapter IX of the Indian Penal code, 1860 or Prevention of Corruption Act, 1988 or any other statute enacted for prevention of corruption.
- 6.3 The decision of the EdCIL to the effect that a breach of the provisions of this Pact has been committed by the BIDDER shall be final and conclusive on the BIDDER. However, an Independent Monitor(s) shall be appointed by EdCIL, in case of breach of the provisions of the pact.

7. INDEPENDENT MONITORS

- 7.1 An Independent monitor (s) shall be appointed by EdCIL, in case of breach of the provisions of the pact.
- 7.2 The task of the Monitors shall be to review independently and objectively, whether and to what extent the parties comply with the obligations under this Pact.
- 7.3 The Monitors shall not be subject to instructions by the representatives of the parties and perform their functions neutrally and independently.
- 7.4 Both the parties accept that the Monitors have the right to access all the documents relating to the project / procurement, including minutes of meetings.

- 7.5 As soon as the Monitor notices, or has reason to believe, a violation of this Pact, he will so inform the Authority designated by the EdCIL.
- 7.6 The BIDDER(s) accept that the Monitor has the right to access without restriction to all Project documentation of the EdCIL including that provided by the BIDDER. The BIDDER will also grant the Monitor, upon his request and demonstration of a valid interest, unrestricted and unconditional access to his project documentation. The same is applicable to Sub-bidders. The Monitor shall be under contractual obligation to treat the information and documents of the BIDDER/Sub-bidder(s) with confidentiality.
- 7.7 The EdCIL will provide to the Monitor sufficient information about all meetings among the parties related to the Project provided such meetings could have an impact on the contractual relations between the parties. The parties will offer to the Monitor the option to participate in such meetings.
- 7.8 The Monitor will submit a written report to the designated Authority of CLIENT/Secretary in the Department/within 8 to 10 weeks from the date of reference or intimation to him by the EdCIL / BIDDER and, shall the occasion arise, submit proposals for correcting problematic situations.

8. **FACILITATION OF INVESTIGATION**

In case of any allegation of violation of any provisions of this Pact or payment of commission, the EdCIL or its agencies shall be entitled to examine all the documents including the Books of Accounts of the BIDDER and the BIDDER shall provide necessary information and documents in English and shall extend all possible help for the purpose of such examination.

9. **LAW AND PLACE OF JURISDICTION**

This Pact is subject to Indian Law. The place of performance and jurisdiction is the seat of the EdCIL.

10. **OTHER LEGAL ACTIONS**

The actions stipulated in this Integrity Pact are without prejudice to any other legal action that shall follow in accordance with the provisions of the extant law in force relating to any civil or criminal proceedings.

11. **VALIDITY**

- 11.1 The validity of this Integrity Pact shall be governed by the terms of the NIT No.

_____ towards complete execution of the contract to the satisfaction of both the EdCIL and the BIDDER/Agency, including warranty period, whichever is later. In case BIDDER is unsuccessful, this Integrity Pact shall expire after six months from the date of the signing of the contract awarding the Bidder with successful bidder.

- 11.2 Shall one or several provisions of this Pact turn out to be invalid; the remainder of this Pact shall remain valid. In this case, the parties will strive to come to an agreement to their original intentions.

12. The parties hereby sign this Integrity Pact at _____ on _____.

EdCIL (India) Limited

BIDDER

Name of the Officer :

Designation:

Witness:

a) _____

b) _____

Witness

1.

2.

(The Pre Contract Integrity Pact shall be modified based in line with the conditions of the Bid Documents).

LETTER OF UNDERTAKING
(ON THE LETTER HEAD OF THE BIDDER)

To

General Manager (Advisory Services)
EdCIL (India) Limited (EdCIL)
EdCIL House, 18 A, Sector-16 A,
NOIDA – 201301 (U.P.), India

Sir,

SUBJECT- Request for Proposal for _____

This bears reference to EdCIL/NIT No. _____ ***Dated*** _____.

We, hereby, accept all the terms and conditions for submitting bid as mentioned in this Bid Document.

We hereby certify that no terms and conditions have been stipulated by us in the Financial Bid.

We warrant that the services do not violate or infringe upon any patent, copyright, trade secret or other property right of any other person or other entity. We agree that we shall not prevent EdCIL from any claim or demand, action or proceeding, directly or indirectly resulting from or arising out of any breach or alleged breach of any of the terms & conditions of bid document and contract.

The above document is executed on ____/____/2026 at (place) _____ and we accept that if anything out of the information provided by us is found wrong, our bid/ work order shall be liable for rejection.

Thanking you,

Yours faithfully,

Name of the Bidder_____

Authorized Signatory_____

Seal of the Organization_____

Date:

UNDERTAKING

This is to confirm that we M/s _____ (give full address) have not been declared neither **failed to perform on any Agreement, nor have been expelled from any project or Agreement nor any Agreement terminated** for breach by the us (Agency) in any of the government department and public sector undertaking /enterprise or by any other Client in India, in last five year before release of advertisement.

If the above information found false at any stage after the placement of Work Order / Agreement, EdCIL (India) Limited (Ed.CIL), 18-A, Sector 16-A, Noida will have full right to cancel the Contract and forfeit the Performance Guarantee. All the direct and indirect cost related to the cancellation of the order will be borne by us besides any legal action by EdCIL which shall be deemed fit at that point of time.

Authorized Signatory

Note: *The undertaking regarding the non-blacklisting of firm is to be submitted on a non-judicial stamp paper of Rs. 100/- (Rupees Hundred only).*

Place:

ANNEXURE-VII**List of Team Personnel for the Project**

S.No	Name of person	Designation	Minimum Qualification required as per this Tender	Desirable Qualification as per this Tender	Cumulative Years of experience
			Bachelor's Degree: Computer Science, Information Technology, Artificial Intelligence, Machine Learning, Data Science, Electronics & Communication Engineering, or an equivalent discipline in the stream of Computer science or IT from a recognised University/Institution; OR Master's Degree : Computer Science, Information Technology, Artificial Intelligence, Machine Learning, Data Science or related field in the stream of Computer science or IT		

Signature of Bidder**Name:** _____**Designation:** _____**Organization Name:** _____**Contact No. :** _____

ANNEXURE-VIII

Non-Disclosure Agreement [Company Letterhead]

This AGREEMENT (hereinafter called the "Agreement") is made on the [day] day of the month of [month], [year], between, EdCIL (India) Ltd on the one, (hereinafter called the "EdCIL") and, on the other hand, [Name of the Bidder] (hereinafter called the "Bidder") having its registered office at [Address]

WHEREAS

1. The "EDCIL" has issued NIT NO: (As given in RFP) for

(Hereinafter called the "Project") of the EDCIL.

2. The Bidder, having represented to the "EDCIL" that it is interested to bid for the proposed Project,

3. The EDCIL and the Bidder agree as follows:

a) In connection with the "Project", the EDCIL agrees to provide to the Bidder a detailed document on the Project vide the Request for Proposal document (online portal). The Request for Proposal contains details and information of the EDCIL operations that are considered confidential.

b) The Bidder to whom this information (Request for Proposal) is disclosed shall –

i. hold such information in confidence with the same degree of care with which the Bidder protects its own confidential and proprietary information.

ii. restrict disclosure of the information solely to its employees, other member with a need to know such information and advice those persons of their obligations hereunder with respect to such information.

iii. use the information only as needed for the purpose of bidding for the Project.

iv. except for the purpose of bidding for the Project, not copy or otherwise duplicate such information or knowingly allow anyone else to copy or otherwise duplicate such information; and

v. undertake to document the number of copies it makes

vi. on completion of the bidding process and in case unsuccessful, promptly return to the EDCIL, all information in a tangible form or destroy such information

4. The Bidder shall have no obligation to preserve the confidential or proprietary nature of any information which:

- was previously known to the Bidder free of any obligation to keep it confidential at the time of its disclosure as evidenced by the Bidder's written records prepared prior to such disclosure; or

- is or becomes publicly known through no wrongful act of the Bidder; or

- is independently developed by an employee, agent or contractor of the Bidder not associated with the Project and who did not have any direct or indirect access to the information.

5. The Agreement shall apply to all information relating to the Project disclosed by the EDCIL to the bidder.

6. EDCIL will have the right to obtain an immediate injunction enjoining any breach of this Agreement, as well as the right to pursue any and all other rights and remedies available at law or in equity for such a breach.

7. EDCIL reserves the right to share the information received from the bidder under the ambit of RTI Act.

8. Nothing contained in this Agreement shall be construed as granting or conferring rights of license or otherwise, to the Bidder, on any of the information. Notwithstanding the disclosure of any information by the EDCIL to the Bidder, the EDCIL shall retain title and all intellectual property and proprietary rights in the information. No license under any trademark, patent or copyright, or application for same that are now or thereafter may be obtained by the EDCIL is either granted or implied by the conveying of information. The Bidder shall not alter or obliterate any trademark, trademark notice, copyright notice, confidentiality notice or any notice of any other proprietary right of the EDCIL on any copy of the information and shall reproduce any such mark or notice on all copies of such information.

9. This Agreement shall be effective from the date of signing of this agreement and shall continue perpetually.

10. Upon written demand of the EDCIL, the Bidder shall (i) cease using the information, (ii) return the information and all copies, notes or extracts thereof to the EDCIL forthwith after receipt of notice, and (iii) upon request of the EDCIL, certify in writing that the Bidder has complied with the obligations set forth in this paragraph.

11. This Agreement constitutes the entire Agreement between the EDCIL and the Bidder relating to the matters discussed herein and supersedes any and all prior oral discussions and/or written correspondence or agreements between the two parties. This Agreement may be amended or modified only with the mutual written consent of the parties. Neither this Agreement nor any right granted hereunder shall be assignable or otherwise transferable.

12. Confidential information is provided "As-Is". In no event shall the EDCIL be liable for the accuracy or completeness of the confidential information.

13. This agreement shall benefit and be binding upon the EDCIL and the Bidder and their respective subsidiaries, affiliate, successors, and assigns.

14. This agreement shall be governed by and construed in accordance with the Indian laws.

For and on behalf of the Bidder

(Signature)

(Name of the authorized Signatory) Designation :

Date :

Time :

Seal :

Business Address

CURRICULUM VITAE (CV) FOR PROPOSED TEAM PERSONNEL**Proposed Position:** _____**Name of Firm:** _____

[Insert name of firm proposing the staff]:

Name of Staff: _____

[Insert full name]:

Date of Birth: _____**Nationality:** _____**Education:** [Indicate college/university and other specialized education of staff member, giving names of institutions, degrees obtained, and year of acquiring]:

a. Minimum Qualification as per this tender:

Name of Institution & University	Year of Passing	Name of Degree	Specialization

b. Desirable Qualification as per this tender:

Name of Institution & University	Year of Passing	Name of Degree/Diploma/Certification)	Specialization

Membership of Professional Associations: _____**Other Training:** _____**Work Experience** _____

[List States where staff has worked in the last ten years]:

Languages: _____

[For each language indicate proficiency: good, fair, or poor in speaking, reading, and writing]:

Employment Record: _____

[Starting with present position, list in reverse order every employment held by staff member since graduation giving details for each employment (see format here below):

Name of the Organization	Position Held	Duration (MM/YYYY-MM/YYYY)	Years & Months of Experience

Detailed Tasks Assigned:

[List all tasks to be performed by above staff under this Assignment for which Proposal is being submitted]

Work Undertaken that Best Illustrates Capability to Handle the Tasks Assigned

[Amongst the Assignment/jobs in which the staff has been involved, indicate the following information for those Assignment/jobs that best illustrate staff capability to handle the tasks.]

The below format shall be used to provide details in the following sub heads:

a. Projects Execution details

S.No	Description	Remarks
1	Name of Assignment/job or project	
2	Period of Engagement	(DD/MM/YYYY to DD/MM/YYYY)
3	Duration of Project Month	
4	Authority	
5	Main features of Assignment and Activities performed	
6	Positions Held	

Certification:

I, the undersigned, certify that to the best of my knowledge and belief, this CV correctly describes myself, my qualifications, and my experience. I understand that any willful mis-statement described herein, may lead to my disqualification or dismissal, if engaged.

_____Date:

[Signature of authorized representative of the bidder] *Day/Month/Year*

Full name of authorized representative: ____ Signature of authorized representative:

ANNEXURE-X

WORK PLAN & TIME SCHEDULE FOR COMPLETION OF PROJECT

Outline here the weekly Work Schedule/Plan and Time Schedule, as per following proforma:

S.No.	Activity*	Duration	Start Date	End Date

Notes:

* Indicate all main activities of the Assignment/job, including delivery of reports i.e. deliverables as per TOR and other benchmarks such as Authority's approvals.

** Duration of activities shall be indicated in the form of a bar chart.

ANNEXURE-XI

SELF-DECLARATION – NON-BLACKLISTING

(On Non-Judicial Stamp Paper of Rs. 100/- duly attested by the Notary Public)

To,
General Manager (Advisory Services)
EdCIL (India) Limited
(A Mini Ratna category-I CPSE of Government of India)
EdCIL House, 18 A, Sector-16 A NOIDA – 201301 (U.P.), India

Sir,

In response to the Tender EdCIL/..... dated....., I/We hereby declare that presently our organization is not declared ineligible/black listed/debarred for corrupt & fraudulent practices either indefinitely or for a particular period of time by any State/ Central Government/ PSU/Autonomous Body on the date of bid submission.

If this declaration is found to be incorrect then without prejudice to any other action that may be taken, my/ our EMD may be forfeited in full and the tender if any, to the extent accepted, may be cancelled.

Thanking you,

Yours faithfully,

Name of the Bidder:

Authorized Signatory:

Seal of the Organization:

Date:

Place:

POWER OF ATTORNEY

Know all men by these presents, we..... (name of firm and address of the registered office) do hereby constitute, nominate appoint and authorize Mr./Ms.....son/daughter/wife of and presently residing at....., who is presently employed with /retained by us and holding position of.....as our true and lawful attorney (hereinafter referred to as the "Authorized Representative") to do in our name and on our behalf, all such acts, deeds and things as are necessary or required in connection with or incidental to submission of our proposal for and selection as the <project title> for the <name of the client>.....project, proposed to be developed by the..... (the "client") including but not limited to signing and submission of all applications, proposals and other documents and writings, participating in pre bid and other conferences and providing information /responses to the client, representing us in all matters before the Client, signing and execution of all contracts and undertakings consequent to acceptance of our proposal and generally dealing with the client in all matter in connection with or relating to or arising out of our Proposal for the said project /or upon award thereof to us till the entering into of the Agreement with the client.

AND, we do hereby agree to ratify and confirm all acts, deeds and things lawful done or caused to be done by our said Authorized Representative pursuant to and in exercise of the powers conferred by this power and Attorney and that all acts, and things done by our said Authorized Representative in exercise of the powers hereby conferred shall and shall always be deemed to have been done by us.

[IN WITNESS WHEREOF WE.....THE ABOVE-NAMED PRINCIPAL HAVE EXECUTED THIS POWER OF ATTORNEY ON

THIS DAY OF 2026.

For (Name and registered address of client)

(Signature, name, designation, and address)

Witness:

1. (Signature, name and address)
2. (Signature, name and address)

Notarized

Accepted

.....

(Signature, name, designation, and address of the attorney)

Notes:

1. The mode of the execution of the power of Attorney shall be in accordance with the procedure, if any, laid down by the applicable law and the charter documents of the executants (s) and when it is so required the same should be under seal affixed in accordance with the required procedure.
2. Wherever required, the applicant should be submitted for verification the extract of the charter documents and other documents such as a resolution/Power of Attorney in favor of the person executing this Power of Attorney for delegation of power hereunder on behalf of the applicant.
3. For a Power of Attorney executed and issued overseas, the document will also have to be legalized by the Indian Embassy and notarized in the jurisdiction where the Power and Attorney is being issued. However, the Power of Attorney provided by the applicants from countries that have signed The Hague Legislation Convention, 1961 are not required to be legalized by the Indian Embassy it is carries a conforming Apostle certificate.

LETTER OF BID SUBMISSION

To,

**General Manager,
Advisory Services
EdCIL (India) Limited,
Ed.CIL House, 18A, Sector- 16A,
NOIDA- 201 301 (U.P)**

SUBJECT- Request for Proposal for

-Submission of Bid -

Sir,

Having examined the details given in Bid Document for the above work, I/we hereby submit the relevant information.

1. I/We hereby certify that all the statements made and information supplied in the enclosed form _____ and accompanying statements are true and correct.
2. I/We have furnished all information and details necessary for eligibility and have no further pertinent information to supply.

Enclosures:

Date of Submission :

ANNEXURE XIV

CONTRACT FORM

This Contract Agreement ("Agreement") is made on this ____ day of _____ 2026

BETWEEN

EdCIL (India) Limited, a Mini Ratna Category-I Central Public Sector Enterprise under the Ministry of Education, Government of India, having its registered office at EdCIL House, 18A, Sector-16A, Noida – 201301, Uttar Pradesh (hereinafter referred to as "EdCIL", which expression shall unless repugnant to the context or meaning thereof include its successors and permitted assigns);

AND

_____, a company/firm incorporated under the laws of India and having its registered office at _____ (hereinafter referred to as the "Consultant/Agency", which expression shall unless repugnant to the context or meaning thereof include its successors and permitted assigns).

EdCIL and the Consultant are hereinafter individually referred to as a "Party" and collectively as the "Parties."

1. DEFINITIONS & INTERPRETATION

Unless otherwise defined, capitalized terms shall have the meanings assigned in the Request for Proposal (RFP), Terms of Reference (TOR), and accepted Proposal. Headings are for convenience only and shall not affect interpretation.

2. OBJECTIVE OF THE CONTRACT

The objective of this Agreement is to appoint the Agency for _____

3. SCOPE OF SERVICES

The Consultant shall perform the services strictly in accordance with:

- RFP document, Corrigendum , Addendum
- Technical and Financial Proposals submitted by the Agency
- Scope approved by the EdCIL

.

4. COMMENCEMENT & DURATION

This Agreement shall commence from the **date of work order** and shall remain valid for a period of Six Months, unless terminated earlier in accordance with this Agreement.

5. OBLIGATIONS OF THE CONSULTANT

The Consultant shall:

- Deploy qualified and approved manpower

- Perform services with due diligence, professional skill, and integrity
- Adhere to timelines and deliverables
- Maintain confidentiality of all data and documents
- Comply with all applicable laws, policies, and GoI guidelines
- Ensure accuracy, reliability, and validation of data and findings

6. OBLIGATIONS OF EdCIL

EdCIL shall:

- Provide access to relevant documents and data
- Facilitate coordination with Client and stakeholders
- Review deliverables in a timely manner
- Release payments as per agreed milestones

7. CONTRACT VALUE & PAYMENT TERMS

The total contract value shall be Rs. _____ (exclusive of applicable taxes).

Payments shall be made on a **milestone basis**, subject to:

- Submission of deliverables
- Acceptance by EdCIL
- Submission of valid invoice and statutory documents.

8. TAXES & STATUTORY COMPLIANCE

The Consultant shall be responsible for payment of all applicable taxes, duties, levies, and statutory obligations under prevailing laws. GST shall be paid as applicable.

9. CONFIDENTIALITY

The Consultant shall maintain strict confidentiality of all information, data, and documents obtained during the assignment and shall not disclose the same without prior written approval of EdCIL.

10. DATA OWNERSHIP & INTELLECTUAL PROPERTY RIGHTS

All reports, data, databases, analysis, documents, and intellectual property generated under this Agreement shall be the exclusive property of EdCIL India Ltd and Client

11. PERFORMANCE SECURITY

The Consultant shall submit a Performance Bank Guarantee of 3 % of the contract value within ____ days of signing, valid until completion plus 3 months.

12. INDEMNITY

The Consultant shall indemnify and hold harmless EdCIL against all claims, losses, damages, or liabilities arising from:

- a. Breach of contract
- b. Negligence or misconduct
- c. Infringement of intellectual property rights

13. TERMINATION

a) Termination for Convenience

EdCIL may terminate the Agreement with 10 days' written notice.

b) Termination for Default

EdCIL may terminate in case of material breach after due notice.

c) Termination due to Force Majeure

As per Force Majeure clause of this RFP.

14. DISPUTE RESOLUTION

Disputes shall be resolved amicably. Failing which, disputes shall be referred to arbitration under the Arbitration & Conciliation Act, 1996.

Seat of arbitration: EdCIL India Ltd, Noida

Language: English

15. GOVERNING LAW & JURISDICTION

This Agreement shall be governed by the laws of India. Courts at New Delhi shall have exclusive jurisdiction.

16. ASSIGNMENT & SUB-CONTRACTING

The Consultant shall not assign or subcontract any part of the work without prior written approval of EdCIL.

17. AMENDMENT

Any amendment shall be valid only if made in writing and signed by both Parties.

18. ENTIRE AGREEMENT

This Agreement, along with RFP, Corrigendum, Addendum, TOR, and accepted Proposal, constitutes the entire agreement between the Parties.

Signed, Sealed and Delivered by the
said (For the EdCIL)

in the presence of

Signed, Sealed and Delivered by the
said (For the Agency

in the presence of

LIST OF AUTHORISED BANKS FOR BG

Any Guarantee issued by PSU Bank (or) Private Bank operating in India must be operational and invocable in Noida only. For Guarantee to be operational in Noida the issuing bank must designate a specified Bank Branch in Noida.

Following banks are permissible for accepting Bank Guarantees:

I- SCHEDULED PUBLIC SECTOR BANKS

Sr.No	Name of the Bank
1	Bank of Baroda
2	Bank of India
3	Bank of Maharashtra
4	Canara Bank
5	Central Bank of India
6	Indian Bank
7	Indian Overseas Bank
8	Punjab & Sind Bank
9	Punjab National Bank
10	State Bank of India
11	UCO Bank
12	Union Bank of India

II- SCHEDULED PRIVATE SECTOR BANKS

Sr.No	Name of the Bank
1	HDFC Bank Ltd
2	ICICI Bank Ltd
3	Axis Bank Ltd
4	Kotak Mahindra Bank Ltd
5	IndusInd Bank Ltd

BANK MANDATE OF EDCIL (INDIA) LTDभारतीय स्टेट बैंक
STATE BANK OF INDIA**TO WHOMSOEVER IT MAY CONCERN**

This is to confirm with you that **Edcil (INDIA) Ltd.** is having its account with STATE BANK OF INDIA, Vikas Marg Branch , the Bank details of the PSU is as below:-

Account Holder Name	Edcil (INDIA) Ltd
Account Holder's Address	Plot no. 18 A, Sector 16 A, Noida
Account no	36830596465
IFSC :	SBIN0019087
MICR	110002577
Branch E-mail id	sbi.19087@sbi.co.in

We hereby declare that all the particulars given above are correct and complete. If any transaction is delayed or not effected for reasons of incomplete or incorrect information, one shall not hold **Edcil (INDIA) Ltd.** responsible.

Chief Manager



E-mail: sbi.19087@sbi.co.in
IFSC: SBIN0019087
MICR: 110002577

Vikas Marg Branch, Delhi

Branch Code : 19087

UNDERTAKING

(To be typed and submitted in the Letter Head of the Company/Firm of Bidder)

To,

(Write Designation & Address of Officer of EdCIL inviting the Tender)

Dear Sir/Madam,

Sub: DECLARATION REGARDING INSOLVENCY/ LIQUIDATION/
BANKRUPTCY PROCEEDINGS

Ref: N.I.T. No.:

I/We,

declare that, I/We am/are not under insolvency resolution process or liquidation or Bankruptcy Code Proceedings (IBC) as on date, by NCLT or any adjudicating authority/authorities, which will render us ineligible for participation in this tender.

**Sign. of the AUTHORISED SIGNATORY
(With Name, Designation and Company seal)**

Place:

Date:

Annexure-XVIII**BANK MANDATE FORM**

ELECTRONIC CLEARING SERVICE (CREDIT CLEARING)/REAL TIME GROSS SETTLEMENT (RTGS) FACILITY FOR RECEIVING PAYMENTS BY BIDDER

A. DETAIL OF ACCOUNT HOLDER:

NAME OF THE ACCOUNT HOLDER
COMPLETE CONTACT ADDRESS
TELEPHONE NUMBER/FAX/EMAIL

B. BANK ACCOUNT DETAILS:

BANK NAME	
BRANCH NAME WITH COMPLETE ADDRESS TELEPHONE NUMBER AND EMAIL	
WHETHER THE BRANCH IS RTGS ENABLED? IF YES, THEN WHAT IS THE BRANCH'S IFSC CODE	
IS THE BRANCH ALSO NEFT ENABLED?	
TYPE OF BANK ACCOUNT (SB/CURRENT/CASH CREDIT)	
COMPLETE BANK ACCOUNT NUMBER (LATEST)	
MICR CODE OF BANK	
BSR CODE OF BANK	
DATE OF EFFECT	

I hereby declare that the particulars given above are correct and complete. If the transaction is delayed or not effected at all for reasons of incomplete or incorrect information, I would not hold the user instruction responsible. I have read the option invitation letter and agree to discharge responsibility expected of me as a participant under the Scheme.

Date :

Signature of Customer

Certified that the particulars furnished above are correct as per our records.

Date :

Signature of Customer

1. Please attach a photocopy of the cheque along with the verification obtained from the bank.
2. In case your Branch is presently not "RTGS enabled" then upon its up-gradation to "RTGS Enabled" branch. Please submit the information again in the above proforma to the Department at earliest.

ANNEXURE-XIX**Details of Projects Completed****Name of the Firm:**

Name of the Projects	Project field	Name of Client, Order No. & Date	Description of work	Value of work	Date of Start	Scheduled Date of Completion	Actual Date of Completion	Reason for Delay, if any

- **Include rows as necessary**
- **Information is to be provided Domain wise**

Signature with Seal

FINANCIAL BID

(To be uploaded separately)

Financial Bid Covering Letter

<<On Bidder's Letter head>>

To,

General Manager (AS),

EdCIL (India) Limited
EdCIL House, 18A,
Sector 16A, Noida.
(U.P)**Subject:**

Sir/Madam,

We, the undersigned, offer to provide consultancy services for EdCIL in accordance with your NIT No: _____ with detailed terms of reference dated _____ subsequent corrigendum/addendum(if any). Our attached financial proposal is attached in a sealed cover. This amount is including of all the taxes. Details of taxes are provided in the financial bid format.

1. PRICE AND VALIDITY

- a. All the rates mentioned in our bid are in accordance with the terms as specified in the detailed terms of reference documents. All the rates and other terms and conditions of this Bid are valid for the entire duration of the contract.
- b. We hereby confirm that we understand that all the applicable taxes shall be mentioned in the Financial Bid.

2. QUALIFYING DATA

We confirm having submitted the information as required by the detailed terms of reference document. We are not submitting any assumptions or conditions with our financial proposal as it is all inclusive proposal. EdCIL reserves the right to reject our proposal in case of any discrepancy or conditions found with our proposal.

3. BID PRICE

We declare that our Bid Price is for the entire scope of the work as specified in the detailed terms of reference document. Our bid prices are mentioned in the submitted Financial Bid.

Our Financial Bid shall be binding upon us subject to expiration of the validity period of the Proposal.

We understand you are not bound to accept any proposal you receive. We hereby

declare that our bid is made in good faith, without collusion or fraud and the information contained in the bid is true and correct to the best of our knowledge and belief.

Thanking you,

(Authorized Signatory of
Bidder)

Signature:

Name:

Designation:

Address:

Seal:

Date:

SUMMARY OF COSTS

S.No.	Particulars/ Items	Unit	Rate Per Teacher Per Annum (Exclusive of Taxes)(Rs.)	GST Rate (Example 5%)	GST Amount	Amount in Rupees (Inclusive of Taxes)(Per Teacher Per Annum)
1	All-inclusive rate for AI-Enabled Teacher Assistance Platform , including software license, installation, configuration, commissioning, training, technical support, maintenance, updates/upgrades, security updates and all other services as specified in the RFP	Per Teacher Per Annum				
	Total Amount	NA		NA		

Total Amount in Words (Inclusive of Taxes) : _____

Note :

- **This Annexure to be uploaded only on EdCIL Tender wizard portal on Financial Bid. Bidders shall not submit this Annexure as part of Technical Bid.**
- The bidder shall quote an all-inclusive rate per authorised teacher per annum for the AI-Enabled Teacher Assistance Platform. The quoted rate shall include all costs towards software licensing, installation, configuration, commissioning, user onboarding, training, technical support, maintenance, updates/upgrades, security updates and all other activities and services required under the RFP, except applicable GST.
- The rate finalized under the Rate Contract shall remain firm for the duration of the Rate Contract. Individual Work Orders shall be issued based on the actual number of authorized teachers identified by the participating school. Payment shall be calculated on the basis of the approved per-teacher-per-annum rate multiplied by the number of authorized teachers covered under the respective Work Order.

Authorized Signatory:

Name:

Designation:

Name of firm:

Address: