

Reply to Pre-Proposal Queries for Selection of Software Development Firm for “Design, Development, Implementation, Training and Maintenance of Web based Project Management System” Expressions of Interest (EOI)
Reference No. - EdCIL/EOI/TEQIP III/PMS/2017 dated 08/08/2017

S.No.	Section No.	Clause No.	Reference/Subject	Clarification Sought	Response
1	Section 2 Page 4	Academic MIS	MIS Reports depicting the specified data in qualitative and quantitative forms	(i) Please provide a tentative number of MIS Reports that needs to be generated along with the frequency of generation. (ii) Please clarify whether the template of forms would remain same for all the institutions or would it vary across institutions	(i) The idea is to develop an analytical Dashboard, so that any report can be generated. However, number of Out-of-the-box reports that should be delivered at Go-Live will be mentioned in the RFP. (ii) Templates are pre-defined, hence will not vary across institutions. However, templates should be designed in such a way that minor modifications can be done without any major structural change.
2	Section 2 Page 4	Academic MIS	Generate comparative analysis report with respect to baseline data	Please clarify if the baseline data would be provided to the development firm in digitized format.	Baseline data will be in mixed format i.e. paper reports or PDF or Excel.
3	Section 2 Page 4	Academic MIS	Effective monitoring of large number of institutions	(i) Please provide a tentative number of the institutions and users for which the system would be implemented (ii) Please clarify the nature of these institutions (state level college/universities, schools or central level schools, colleges and universities or internal users)	Will be provided in RFP
4	Section 4 Page 5	Functional Requirements - PMSS (Integration; Point f)	API/Connectors for Mobile Application	Please clarify if the mobile application has already been developed and only the API/Connectors for integration is in scope of work of this EOI	A mobile application does not exist and is outside the scope. However, the application developed should be fully mobile compatible. Only developing the API/Connector is within scope so that it can subsequently be used for developing a mobile app, if needed.
5	Section 4 Page 5	Functional Requirements – Academic MIS	The focus is to cover data entry for the following project components and generate MIS by application of some comparison to the baseline data thereby identifying the distinct rise or fall in an activity in terms of percentage or numbers	Will the Bidder be responsible for data entry of the existing data?	Bidder will be responsible for migrating the entire legacy data from old systems to proposed system.
6	Section 4 Page 6	Functional Requirements - Academic MIS (Component 1)	Improve Quality and Equity in Engineering Institutions in Focus States	(i) Please provide a tentative number of Focus States and the number of participating institutions in each state. (ii) Please provide more information on ATUs focus states?	Will be provided in RFP
7	Section 4 Page 7	Functional Requirements - Academic MIS (Integration)	API/Connectors for Mobile Applications e.g. Android/iOS/Windows etc	Please clarify if the mobile application has already been developed and only the API/Connectors for integration is in scope of work of this EOI	A mobile application does not exist and is outside the scope. However, the application developed should be fully mobile compatible. Only developing the API/Connector is within scope so that it can subsequently be used for developing a mobile app, if needed.
8	Section 4 Page 8	Enterprise Portal	The Enterprise Portal forms Presentation Layer providing 'single sign on' facility for accessing all the functional modules. However at present only Enterprise Portal is within the technical scope of work.	As per our understanding, the functional requirements mentioned in Section 4 are the functional modules which are in scope of this EOI, however please clarify whether there are any other functional modules which are part of the Enterprise portal and are out of scope of this EOI and needs further integration/enhancement in future.	EOI is meant for modules mentioned in Section 4. The Enterprise Portal will currently consist of modules that are in the scope. However, the portal architecture should accommodate seamless integration of future modules.

9	Section 4 Page 12	Enterprise Integration	The same layer provides inter-operability with the 3rd Party & Work station applications & services as well.	Please provide a clarity on the number and details of the 3rd Party and Work station applications/services which need to be integrated.	The proposed solution architecture should support seamless integration with other applications exposed through Web Services/APIs. Currently it needs integration with one 3rd Party Application (PFMS) for analytics dashboard and does not require any integration with the transaction functionality of PFMS. Details will be available in the RFP.
10	Section 4 Page 12	Integration	Integration of Project Management System application with other applications of Government may be needed for exchange of information and integrated reporting such as Public Finance Management System (PFMS). Software development firm shall also provide the secure API/Connectors for Mobile Applications viz Android/IOS/Windows)	(i)As per our understanding, Project Management System would comprise the PMSS and Academic MIS. Please clarify if there is any other system/module which would form a part of the Project Management system under the current scope. (ii)Please provide the tentative list of Govt applications which need to be integrated	(i) No. (ii) Public Finance Management System (PFMS)
11	Section 5 Page 12	Project Timelines	The total project duration will be 135 days for activity 1 to activity 5	(i)The total duration mentioned for Activity 1 to 5 is 135 days whereas it calculates to 115 days as per the table. Please clarify. (ii)Also, please clarify whether these are calendar days or working days.	(i) It is clarified that the total duration for activities 1 to 6 is 135 calendar days. (ii) As discussed during the pre bid, these are the calendar days.
12	Section 5 Page 12	Project Timelines	Design and Requirement Study (D&S) and Development, UAT, Data Migration, Implementation (DD&I)	The specified timelines may not be sufficient to do extensive study and provide the requisite deliverables/documents. Please extend the timelines to P+30 days for D&S and D&S+120 days for DD&I	No Change in timelines.
13	Section 5 Page 13	Project Timelines	<u>Operation and Maintenance</u> For 24 months upto September 2020 post warranty period of 12 months	Please clarify the expectations from the bidder during the warranty period of 12 months?	O&M support. SLA will be defined in the RFP
14	Section 7 Page 15	Eligibility Criteria	The organization should have installation, implementation and training support across the country	Please clarify the clause. Whether the organisation's branch offices with training support across the country will suffice.	No. The firm is expected to have prior experience in installation, implementation and training support in multi locational/institutional projects. In this respect, the firm should provide a self-certificate indicating the details of completed/ongoing projects of above nature.
15	Section 7 Page 16	Eligibility Criteria	The eligibility criteria are given in EOI is minimum. Preference would be given to vendor having higher qualification and based on relevant experience of vendor	Please specify the evaluation method (QCBS or LC etc) and the evaluation scoring criteria which would be used to choose the vendor for this EOI	Firms will be shortlisted as per the eligibility criteria mentioned in the EOI.
16	Section 8 Page 16	Inputs provided to the Software Development Firm	EdCIL will provide the following inputs and facilities to the selected bidder • Complete As-Is and To Be document • Current SRS document for Academic MIS	Please clarify whether the mentioned AS-IS and To-Be document and the SRS document belong to the system to be implemented under this EOI.	EdCIL will provide the following to the selected bidder: • Complete As-Is and To Be document of the proposed system. • Current SRS document for Academic MIS only.
17	Section 8 Page 16	Server Hosting shall be arranged by the client for the application deployment at NIC Cloud.	Server Hosting shall be arranged by the client for the application deployment at NIC Cloud.	(i)Please clarify bidder can opt other Cloud Service Providers (CSPs) and is consortium allowed in such case? (ii) In case the consortium is allowed, shall the cloud hosting charges be included in the financial proposal.	No Change

18	Section 11 Page 17	RESPONSE REQUIREMENT	Interested vendors/ companies responding to the EOI must provide information (brochures, organization details, short description of similar/relevant assignments including associated quality statistics like Source Line of code (SLOC), Size/Effort/Budget variances, and Defect density, brief description of the competencies, financial statements, etc.)	Since the NDA have been signed with various clients, therefore the generic information about the project and client can be provided. Keeping this in consideration, the clause can be rephrased as follows: Interested vendors/ companies responding to the EOI must provide information (brochures, organization details, short description of similar/relevant assignments etc)	No Change. The interested firm is expected to submit the details of all the projects undertaken of similar nature along with the details mentioned in response requirement. However, in case of any constraints due to NDA/Contractual obligations, the same can be clarified by the interested firm for all such projects.
19				The details on payment terms(milestone wise) corresponding to the scope of work needs to be added in the Eol.	These will be defined in the RFP.
20	Section 7 Page 15	ELIGIBILITY CRITERIA, Point No. 3	The organization should hold a valid CMMI Level 5 certificate and Intellectual Property Rights (IPR) protection compliance as per ISO2000/BS7799 standards for working in the area of software development	Request to revise the clause as "The Bidder should have CMMI3 onwards certification or ISO 9001:2008 (or higher) certification and ISO/ IEC 27001:2008 (or higher) security certification.	The firm should provide the following: 1. A valid CMMI level 5 certificate 2. ISO/IEC 27001:2013 certificate for information security management (since IP protection compliance as per ISO2000/BS7799 standards is now updated into ISO/IEC 27001:2013.)
21	Section 7 Page 15	ELIGIBILITY CRITERIA, Point No. 4	Minimum Average Annual Turnover of the organization should be of Rs. 25 Crore generated from Software services in the last three financial years (2016-2017, 2015-2016, and 2014-2015).	Request to reduce the Average annual turnover min INR 15 Cr. in last 3 financial years (2016-2017, 2015-2016, and 2014-2015).	No change.
22	Section 7 Page 15	ELIGIBILITY CRITERIA, Point No. 7	The organization should have minimum 100 regular full time expert IT professionals including Program/ Project Manager, Designers, Website/ Portal Developer, Testers, Database Experts, Change Management Experts, etc. on its direct payrolls.	If possible please revise the clause as "The organization should have minimum 50 regular full time expert IT professionals including Program/ Project Manager, Designers, Website/ Portal Developer, Testers, Database Experts, Change Management Experts, etc. on its direct payrolls".	No Change.
23	Section 11 Page No. 16	Response Requirement	Interested vendors/ companies responding to the EOI must provide information (brochures, organization details, short description of similar/ relevant assignments including associated quality statistics like Source Line of code (SLOC), Size/ Effort/ Budget Variances, and Defect density, brief description of the competencies, financial statements, etc) indication that they are qualified to perform the above mentioned services.	We release Process Performance Baselines as required by CMMI HM practices. BUT, THIS IS COMPANY CONFIDENTIAL. Request for dilution of this clause	No Change. The interested firm is expected to submit the details of all the projects undertaken of similar nature along with the details mentioned in response requirement. However, in case of any constraints due to NDA/Contractual obligations, the same can be clarified by the interested firm for all such projects.
24	Section 7 Page No 15	Eligibility Criteria, Point No. 3	The Organization should hold a valid CMMI Level 5 Certificate and Intellectual Property Rights (IPR) protection compliance as per ISO2000/BS7799 Stnads for working in the area of software development	Rolta is certified for ISO 2013:27001 ISMS Certificate and IPR policy is defined and established under ISMS. Can we submit certificate for the same?	Yes
25	Section 2 Page 3	Objective	It will generate advertisement details, Standard Bidding Documents (SBDs), Bid Evaluation Report (BER), Purchase Order (PO), payment details etc.	Do we have standard and fixed template for these documents? Which would be created with the help of system. Please specify the method of payment to the vendors.	Yes, there is a standard format. Payment details shall be captured by PMSS application. Though the actual payment transaction will be done through PFMS.

26	Section 4 Page 5	Functional Requirement	The dashboards are required for the three basic entities working on PMSS for the monitoring purpose. Dashboard should cover all the major activities within the PMSS as it may be defined by the user department during the development of the application.	How many rolls are would use the dashboards ?Are we looking single dashboard, which would be used by all users?	Details will be provided in RFP
27	Section 4 Page-5	Integration	Integration of PMSS application with Academic MIS and Public Finance Management System (PFMS) for which software development firm shall also provide the secure API/Connectors for Mobile Applications e.g. Android/iOS/Windows etc.).	what are the technologies used in front and back end of Public Finance Management System (PFMS) system?	APIs/Connectors will be provided, hence integration should not be dependent on PFMS solution stack.
28	Section 4 Page-6	Institutional Profile	Basic information – Schools/Departments – Faculty and staff: profile – Programmes offered: UG, PG , PhD – Students enrolment in programmes (UG, PG, PhD)	Please quantify the number of institutes data would be consider to store within system? In case of universities, would you like profiling and storing data of all the affiliated/associated colleges/ institutes?	Will be provided in RFP
29	Section 4 Page- 6	Academic Excellence	Academic Excellence: – Accreditation (NBA) of programmes – Faculty qualifications – Training & development of faculty and staff – Updating curricula with involving industry – Students performance, training, and placement – Students learning assessment – Graduates with qualifying GATE score – National/International publications – Technology development, innovations – Partnership with industry for academic processes – Continuing education programmes	Please clarify that the data collection for these objectives would be direct into the system i.e. manual data entry not by integrating of many other source of the information e.g. portal or application.	Facilities should be provided to provide inputs through data entry form or XLS/CSV upload.
30	Section 4 Page- 6	Systemic Excellence	Systemic Excellence: – Effective governance with participation of stakeholders (at least 4 meetings of BoG each year) – Obtain and implement autonomies – Delegation of powers to senior officials – Early diagnosis of academic weaknesses in students and supporting such students – Incentives to meritorious teachers – Innovation in teaching-learning processes – Filled-in faculty positions – Enhancing revenue generation – Appraisal of overall quality of education by students.	Is these are the KPI for system excellence? The data entry for these KPI would directly into the system? Suggest other method's of measurement of KPI.	Yes. Data entry for these items would be directly into the system. Reporting measurement for these KPIs will be specified in the SRS stage.

31	Section 4 Page -8	Search & Indexing	Should be able to search information from all possible data sources present in the ecosystem which includes but not limited to internal and external data sources such as portal, integrated content management system, databases etc. The solution should be capable of making content from multiple enterprise-type sources, such as databases and intranets, searchable to a defined audience	Metadata search would work only within data present into the system not within the image and pdf image. The would wide search would work only system connected to the internet only.	No Change.
32	Section 4 Page -8	Search & Indexing	The solution should index data and documents from a variety of sources such as: file systems, intranets, document management systems, e-mail, databases and other integrated external systems.	In this case the search would be on index and e-mail ID as input parameter not within these documents not the result would be based on the data available with in system or on accessible data storage. Please explain about this search.	As mentioned, system should be able to search & index all the data that is part of the proposed system as well as data from external applications that are integrated with the proposed system (Eg. PFMS).
33	Section 4 Page -9	Search & Indexing	The search platform should have the ability to showcase the relevant information to the user in a context to create a 360° view of an entity available in PMSS and Academic MIS framework.	Please elaborate the requirement of the 360 degree view of the search result?	A search result should provide the particular entity searched along with other instances of the entity. E.g. if a Quotation number is searched it should return the quotation as well as its amendments, PO against the same quotation etc
34	Section 4 Page -9	Search & Indexing	The system should be able to extract and combine data into a single unified analyzable view from different source systems like transactional systems (RDBMS), NoSQL, csv files, DOC files, excel files, PDF files, DBF files, emails, XML files etc.	Is this means about the saving or export of search results in specified formats ?	Irrespective of the backend data structure or underlying technology, the view provided by the search should be similar.
35	Section 4 Page -9	Search & Indexing	The proposed system should have an in-built thesaurus which should be referenced by the search feature for finding similar meaning words from the 10 database and including those records in the search results	Is this means, for phonetic search? Though this is not mentioned in RFP but would system should allow users to save the search results?	Phonetic search should be supported. Yes search results should be saved.
36	Section 4 Page-10	BI & Analytics	Location Intelligence: The proposed BI & Analytics Module should provide Location Intelligence thereby providing the ability to map and visualize data in geographical formats.	Geographical format means the information should be mapped geo location name (Country, State, District, Block....) not to the spacial data.	Remains unchanged. Details will be provided in the RFP.
37	General	General	General	How many concurrent users of this system? How many total users of the system?	Will be provided in the RFP.
38	General	General	General	Is these any HA scenario looking for?	The proposed solution should be able to leverage HA facility at Infra Layer

39	Section 4 Page-10	Interactive reports	Interactive reports: Interactive reports help users convert data into knowledge. They allow users to better understand the analysis within reports, and the underlying data those reports are based on, to support better decision-making. User should be able to: <ul style="list-style-type: none"> • Drill down and through reports • Conduct slice and dice OLAP analysis • Apply analysis such as moving averages and regression to highlight trends in data • Use time-series zooming to scan large data sets to understand anomalies in their data • Use conditional formatting to set data alerts which highlight data exceptions 	How many level of drill down view of reports within reports?	Should be based on the report and the hierarchy. Details will be provided in the RFP.
40	Section 4 Page 10	Interactive reports	System should be able to generate alerts and email notifications to select groups	Is this a external module to generate alert and email notifications? Or event-based auto-generation of notification ?	All alerts and email notifications should be event-based.
41	Section 4 Page 10	Interactive reports	System should be able to generate alerts and email notifications to select groups	What the type of infrastructure and software available with department for alert and email functionality?	Bidder has to facilitate alert & email functionality as part of the solution.
42	Section 6 Page 13	Scope of deliverables	Development, UAT, Data Migration, Implementation	Please share us the available the deployment environment specifications and owner for UAT, data migration and implementation of this system?	Details will be provided in RFP and during requirment study phase.
43	Section 6 Page 13	Scope of deliverables	Development, UAT, Data Migration, Implementation	Please share us the available the deployment environment details for UAT, data migration and implementation of this system ?	To be proposed as part of the solution by the bidder.
44	Section 6 Page 13	Scope of deliverables	Development, UAT, Data Migration, Implementation	How many concurrent users of this system? How many total users of the system ?	Will be provided in RFP.
45	Section 6 Page 13	Scope of deliverables	Development, UAT, Data Migration, Implementation	Is these any HA scenario looking for ?	The proposed solution should be able to leverage HA facility at Infra Layer
46	General	General	General	What is the portal application that is going to use for this development? Has the customer narrowed down on any technology (If we have intelligence here, it would be great)	To be proposed as part of the solution by the bidder.
47	General	General	General	Details on Infrastructure and Hardware (current)?	To be proposed as part of the solution by the bidder.
48	General	General	General	Are there any personalization requirements in this portal - for example, display specific project or Type pf procurement based on the user log in.	Yes. It will be Role Based.
49	General	General	General	What is the average number of hits per day for the portal anticipated ?	Will be provided in the RFP.
50	Section 6 Page 13	Scope of deliverables	Development, UAT, Data Migration, Implementation	Since Migration is mentioned in the EOI doc, would need to understand more about the existing system/s and how are transactions handled? What are the types of content to be migrated? What is the size of the content and the expected YoY growth?	Data migration will be from the legacy system. Details will be provided in the RFP.

51	General	General	General	Total Number of users and Total Number of concurrent users envisaged for the portal/s ?	Will be provided in RFP
52	General	General	General	Do you have any specific application security guidelines to be followed?	Will be provided in RFP
53	General	General	General	Is there any microsities you envisage as part of the requirements ?	No. But the portal should support creation of Microsite in future.
54	General	General	General	Will the registered users needs to be stored as a part of Active Directory ?	Yes. Should use directly protocols like LDAP or equivalent.
55	General	General	General	Is this responsive (RWD) web application?	Yes. The portal should render properly in the mobile browsers.
56	General	General	General	What are the browsers to be supported? (with versions)	IE, Chrome, Firefox, Safari and other popular browsers. (latest 4 versions)
57	General	General	General	Is third party Services are exposed as SOAP or Restful Service?	Yes
58	General	General	General	Existing portal and existing GIS layer has to be utilised for portal	No
59	General	General	General	What will be the underlying technology in which applications will be built?	To be proposed by the bidder
60	General	General	General	Are there any compliance requirements / IT Security policies applicable for application security?	Will be provided in RFP
61	General	General	General	Is infrastructure security testing in scope?	The Scope will include Network Penetration testing
62	Section 7, Page 15	Eligibility Criteria	The organization should hold a valid CMMI Level 5 certificate and Intellectual Property Rights (IPR) protection compliance as per ISO2000/BS7799 standards for working in the area of software development	We request the department to allow also CMMI Level 3 Certified Companies to increase the maximum participation of the eligible bidders	No Change
63	Section 7, Page 15	Eligibility Criteria	Minimum Average Annual Turnover of the organization should be of Rs. 25 Crore generated from Software services in the last three financial years (2016-2017, 2015-2016, and 2014-2015).	We suggest the department for lowering the minimum turnover value for maximum participation of Bidder. Annual Turnover eligibility shall be calculated on the yearly payment or average annual payment to the vendor. As per our experience in this region for a healthier competition we recommend keeping the minimum average annual turnover value at least INR 18 Cr.	No Change
64	Section 7, Page 15	Eligibility Criteria	Bidder must submit latest bank solvency certificate (not exceeding six months before the date of publication of advertisement) not less than of Rs.1.00 Crore and clearly state that Banker shall be extending necessary financial support required for execution of the subject work.	We believe that the Bank solvency certificate is required from the organization who deals in hardware. As this project is completely software based therefore, we request the department to remove this clause.	No Change
65	Section 7, Page 15	Eligibility Criteria	The Organization Should hold a valid CMMI Level 5 certificate and Intellectual Property Rights (IPR) protection compliance as per ISO 2000/BS7799 standards for working in the area of software development	Request you to Please replace "The Organization Should hold a valid CMMI Level 5 certificate and Intellectual Property Rights (IPR) protection compliance as per ISO 2000/BS7799 standards for working in the area of software development " by "The Organization Should hold a valid CMMI Level 5 or CMMI Level 3 certificate"	The firm should provide the following: 1. A valid CMMI level 5 certificate 2. ISO/IEC 27001:2013 certificate for information security management (since IP protection complaince as per ISO2000/BS7799 standards is now updated into ISO/IEC 27001:2013.)

66	Section 7, Page 15	Eligibility Criteria	Minimum Average Annual Turnover of the organization should be of Rs 25 Crore generated from software services in the last three financial years (2016-2017, 2015-2016, and 2014-2015).	Request you to Please Replace "Minimum Average Annual Turnover of the organization should be of Rs 25 Crore generated from software services in the last three financial years (2016-2017, 2015-2016, and 2014-2015)" by "Minimum Average Annual Turnover of the organization should be of Rs 15 Crore generated from software services in the last three financial years (2016-2017, 2015-2016, and 2014-2015).	No Change
67	Section 7, Page 15	Eligibility Criteria	The organization should have completed at least three Projects in e-governance/Similar nature in past five years, out of which one project should be successfully completed for any Government department/PSU/ Autonomous body ending FY 2016-17	Request you to please Replace "The organization should have completed at least three Projects in e-governance/Similar nature in past five years, out of which one project should be successfully completed for any Government department/PSU/ Autonomous body ending FY 2016-17" by ""The organization should have completed at least three Projects in e-governance/Similar nature/Web based Application/Education domain in past five years, out of which one project should be successfully completed for any Government department/PSU/ Autonomous body ending FY 2016-17"	No Change
68	Section 7, Page 15	Eligibility Criteria	Intellectual Property Rights (IPR) protection compliance as per ISO2000/BS7799 standards for working in the area of software development	The clause pertaining to IPR is generally owned by OEMs or Product Companies, since the EOI is released for Software Development, it will restrict the entry of Software Development companies, even they possess the CMMi Level 5. Hence we request you to kindly remove the ISO 2000/BS7799 Standards.	ISO/IEC 27001:2013 certificate for information security management (since IP protection compliance as per ISO2000/BS7799 standards is now updated into ISO/IEC 27001:2013.)
69	Section 5, Page 12	PROJECT TIMELINES	Project Timelines: 135 days	In general software development, if, it is for development timeline without any third party dependency, it is perfectly ok, but since in this project particularly Security Audit is required, it alone can take 2 to 3 weeks time, and in that case the milestone can get affected. We request you to kindly Re-Visit the timeline, and consider third party dependencies and time bound approvals from both the side.	No change
70	Section 5, Page 12	PROJECT TIMELINES	The total project duration will be 135 days for activity 1 to activity 5	As security audit is generally done by third party, request you to increase the time duration from 135 days to 200 days	No Change
71	Section 7, Page 15	Eligibility Criteria	The organization should hold a valid CMMi Level 5 certificate and Intellectual Property Rights (IPR) protection compliance as per ISO2000/BS7799 standards for working in the area of software development	The CMMi 5 and CMMi 3 are mostly similar in standards and most of the software development companies are CMMi 3. Request you to allow CMMi 3 certified companies so that more software development companies may participate in EOI. ISO2000/BS7799 standards are not for software development companies. As CMMi certified companies suffice the same standards. Request you to omit this eligibility clause	The firm should provide the following: 1. A valid CMMi level 5 certificate 2. ISO/IEC 27001:2013 certificate for information security management (since IP protection compliance as per ISO2000/BS7799 standards is now updated into ISO/IEC 27001:2013.)
72	Section 7, Page 15	Eligibility Criteria	Minimum Average Annual Turnover of the organization should be of Rs. 25 Crore generated from Software services in the last three financial years (2016-2017, 2015-2016, and 2014-2015).	Spice Digital Limited has collective turnover including M Governance, USSD and IVR services. Request you to amend this clause and include other related services apart from software development and the total turnover to be 15 Cr. We can get certificate authenticated from CA in this favour	No Change.
73	Section 7, Page 15	Eligibility Criteria	The organization should have completed at least three projects in e-governance/similar nature in past five years, out of which one project should be successfully completed for any Government department/PSU/ Autonomous body ending FY 2016-17.	We have experience in M Governance which includes services on multiple platforms like Web & Mobile and MIS is generated which is similar to your requirement. Request you to include MGOVERNANCE projects and on going projects	All e-Governance applications on multiple platforms (mobile & web-based) will be acceptable.

74	Section 7, Pg 15	Eligibility Criteria- Sub SI.No 3	The organization should hold a valid CMMI Level 5 certificate and Intellectual Property Rights (IPR) protection compliance as per ISO2000/BS7799 standards for working in the area of software development"	<ul style="list-style-type: none"> • Kindly consider CMMI level 3 Certified company to bring a healthy competition because most of the software service provider companies have CMMI level 3 certification. 	No Change
75	N/A			<ul style="list-style-type: none"> • Is Consortium or JV is allowed to participate in EOI? 	No