Response to Pre-Bid Queries

						Justification/A
S. No.	Organization	Section No.	Page No.	Clause as per Eol	Clarification Sought	mendment
1	Crisp India	6.3 Point no. 1 (Pre- Qualification Criteria)	19	The firm should be a company registered in India under the Companies Act 1956, Act 2013 or a partnership registered under the India Partnership Act 1932, or a Partnership firm registered under the Limited Liability Partnership Act 2008 with their registered office in India in operation for the last three years	Kindly allow Societies established under State/Central Govt. "Our organization "Centre for Research and Industrial Staff Performance (CRISP)" is established under Department of Technical Education, Skill Development and Employment (Govt. of MP) it's registered as Autonomous Society in Madhya Pradesh Society Registration act." CRISP is CMMi Level 5 and ISO 9001:2015 certified organization.	No Change in EOI conditions

2	6.3 Point (Pre Qualific Criter	tion 20	The bidder should have executed a relevant open-source project in the Education sector of 1(one) order of Rs.30 lakh Or 2(two) orders of Rs. 20 Lakh Or 3(three) orders of Rs. 10 Lakh in the last 3(three) years i.e., 2019-20,2020-21, 2021-22	CRISP is having a vast experience in implementation and operations of Educational level ERP application of more than 22 years, closely working with various Government Universities/Institutions in India. CRISP is having educational ERP application for Universities and Institutions, which has been used by various Govt. Universities and Institutions in Madhya Pradesh and other States like: • Rajiv Gandhi Proudyogiki Vishwavidyalaya, (RGPV), Bhopal, • Rajmata Vijayaraje Scindia Krish Viswavidyalya (RVSKVV), Gwalior, • Atal Bihari Vajpayee Hindi University, Bhopal, • Makhanlal Chaturvedi National University of Journalism and Communication (MCU), Bhopal, • Jawaharlal Nehru Krish Viswavidyalya (JNKVV), Jabalpur, • Panjab University, Chandigarh • SGSITS Indore (autonomous Institution of Govt. of MP) • Madhav Institute of Technology & Science, Gwalior etc. CRISP is also design, development and operation of result processing application as per NEP Scheme 2020 for Devi Ahilya Vishwavidyalaya,	Refer Corrigendum
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Indore.	
CRISP having the mature ERP	
applications which is developed in	
Microsoft Technology and hosted on	
Azure cloud Server.	
Kindly allow other technologies also	
for the desired software/application to	
be developed in. CRISP having the	
long duration contract. It is requested	
please allow to us to submit the work	
order in last 5 years. 2018-19, 2019-	
20,2020-21, 2021-22,2022-23	

3		6.3 Point no. 7 (Pre- Qualification Criteria)	20	The firm should be an ISO 9001:2015 or ISO/IEC 20000-1:2018 or ISO 27001:2018/2013 Or CMMI Level 3 certified company.	Kindly add CMMi Level 5 certificated organization also in the criteria.	No Change in EOI conditions
4		6.3 Point no. 7 (Pre- Qualification Criteria)	20	The bidder must have (at least) 30 number of resources on company pay-roll for the past one (1) financial year. And Bidder must have at least 15 numbers of resources with Minimum qualification - B.E. / B. Tech / MCA (Computer Science / Computer Science Engineering /IT) continuously on its rolls for the past 1 year.	Kindly also add following qualification required in the resources. M.Sc. (IT/CS), MCM etc.	Refer Corrigendum
5	Infinity Infoway Pvt Ltd	6.3:7	20	The bidder should have executed a relevant open-source project in the Education sector of 1(one) order of Rs.30 lakh Or 2(two) orders of Rs. 20 Lakh Or 3(three) orders of Rs. 10 Lakh in the last 3(three) years i.e., 2019-20,2020-21, 2021-22	We would like to consider bidder should have executed a relevant project in Education sector.	Refer Corrigendum

6		1	3	Sealed envelope, containing EOI along with the copies of supporting documents shall be submitted to the address given below mentioning "EOI for Empanelment of Design, Development, Implementation, and deployment of Software Solutions in Education" on the top cover:	Do we have to submit the documents Online on the portal http://www.tenderwizard.com/EDCIL or do we have to share the physical documents on the Noida Address, or do we have to do Both – Online & Physical Submission?	Refer Corrigendum
7	Vinsys IT Services (I) Pvt. Ltd.	6.3	20	The firm should have valid EPF and ESIC registration. Copy of EPF registration certificate along with last 3-month statements Copy of ESIC registration certificate along with last 3-month statements. If exempted, valid proof should be provided.	Request to change the Supporting Documents to: Copy of EPF registration certificate Copy of ESIC registration certificate Due to Integrity and Client NDA's we cannot share the last 3 months statement	Refer Corrigendum
8		6.6	21	The bidder should have executed a relevant open-source project in the Education sector of 1 (one) order of Rs.30 lakh Or 2(two) orders of Rs. 20 Lakh Or 3(three) orders of Rs. 10 Lakh in the last 3(three) years i.e., 2019-20,2020-21, 2021-22	Request to amend the clause to: The bidder should have executed a relevant open-source project in Central or State Government / Urban Local Bodies / Government Departments / Companies (Public/Private Sector) in India of 1 (one) order of Rs.30 lakh Or 2(two) orders of Rs. 20 Lakh Or (3(three) orders of Rs. 10 Lakh	Refer Corrigendum

					in the last 3(three) years i.e., 2019- 20,2020- 21, 2021-22	
9		7 Annexure 4	27	 Copy of the Work order and Copy of relevant TDS certificate related to the payment against the said work order or A self-certified statement listing out TDS Certificate Number, Period of TDS, and amount of TDS relevant to the work order stated above. Completion/Deployment certificate from client 	Request to amend the clause to: Copy of the Work order / Contract / Agreement OR Completion/Deployment certificate from client	Refer Corrigendum
10	Protean eGov Technologies Limited	6.3 Pre- Qualification Criteria	21	The bidder should have executed a relevant open-source project in the Education sector of 1(one) order of Rs.30 lakh Or 2(two) orders of Rs. 20 Lakh Or 3(three) orders of Rs. 10 Lakh in the last 3(three) years i.e., 2019-20,2020-21, 2021-22	Request to amend the clause as mentioned below: The bidder should have executed a relevant open-source project in the Education sector/IT/ITES/egovernance project of 1(one) order of Rs.30 lakh Or 2(two) orders of Rs. 20 Lakh Or 3(three) orders of Rs. 10 Lakh in the last 3(three) years i.e., 2019- 20,2020-21, 2021-22	Refer Corrigendum

11	Fluentgrid Limited	6.3 Pre- Qualification Criteria Point No: 6	20	The bidder should have executed a relevant open-source project in the Education sector of 1(one) order of Rs.30 lakh Or 2(two) orders of Rs. 20 Lakh Or 3(three) orders of Rs. 10 Lakh in the last 3(three) years i.e., 2019-20,2020-21, 2021-22	Request you to ammend the clause as below: The bidder should have executed a relevant open-source project in any Central Govt./State Govt. of 1(one) order of Rs.30 lakh Or 2(two) orders of Rs. 20 Lakh Or 3(three) orders of Rs. 10 Lakh in the last 3(three) years i.e., 2019-20,2020-21, 2021-22	Refer Corrigendum
12		Additional Scope Inclusion	14	CCC Scope inclusion	Request you to please include Command and control center as part of scope for monitoring and tracking academic and non-academic activities and to monitor and improve the performance and the accountabilities of field level academic & non-academic staff.	No Change in EOI conditions
13	3i Infotech Limited	Section 5 Scope of Work	Page No.	7. Source Code	Request you to kindly allow Escrow model for sharing the source code.	No Change in EOI conditions

14	Section 6 Eligibility and Evaluation Criteria	Page No.	Point No. 6 The bidder should have executed a relevant open-source project in the Education sector of 1(one) order of Rs.30 lakh Or 2(two) orders of Rs. 20 Lakh Or 3(three) orders of Rs. 10 Lakh in the last 3(three) years i.e., 2019-20, 2020-21, 2021-22	3i Infotech Limited has acquired Campus Labs in the year 2021. Campus Labs is a company having significant experience in providing ERP solutions to Education sector and government customers. With reference to this acquisition, we are very keen to participate and in submitting our proposal for this EOI. We request you to kindly allow us to showcase the ERP projects which Campus Labs have implemented for Educational Institutes.	Refer Corrigendum
15	Section 7 Formats	Page No. 27 Annexur e – 4 Experien ce In Related Open-Source Projects	Point No. 12 Documentary evidence attached Copy of the Work order and Copy of relevant TDS certificate related to the payment against the said work order or A self-certified statement listing out TDS Certificate Number, Period of TDS, and amount of TDS relevant to the work order stated above. Completion/Deployment certificate from client	Kindly remove the documentary evidence point "Copy of relevant TDS certificate related to the payment against the said work order or A self- certified statement listing out TDS Certificate Number, Period of TDS, and amount of TDS relevant to the work order stated above." from this clause and allow the bidders' to submit the Work Order and Completion/Deployment Certificate from the client. Request you to kindly amend the clause as: Documentary evidence attached • Copy of the Work order and	Refer Corrigendum

					Completion/Deployment certificate from client	
16		Section 7 Formats	Page No. 29 Annexur e - 6 CV Format for Key Resource s	General	As this is EOI stage and the defined scope has not been mentioned. We request you to kindly remove the sharing of CVs of the resources at this stage. Based on the RFP scope, we will definitely share the CVs of the desired resources, depending upon the title and job profile/description. However still if we need to share the CVs, then we request you to kindly help in sharing the title and job profile/description of the resource.	Refer EOI Document
17	OVI Learning LLP	6.3 – (5)	19	The firm should have valid EPF and ESIC registration.	We are a startup having a strength of 33 employees out of which 19 members are recruited by the organization directly whereas the rest 14 are hired through a consultancy. We pay the consultancy for the corresponding 14 employees. As the full-time employees of our organization is less than 20, we are not obliged to pay EPF. But the	Refer EOI Document
18		6.3 – (8)	20	The bidder must have (at least) 30 number of resources on company pay-roll for the past one (1) financial year.	strength of our organization is 33 out of which 14 employees have been working with us for more than a year through consultancy. Hence, we request	

19				And Bidder must have at least 15 number of resources with	you to waive off the clause of EPF	
				Minimum qualification - B.E.	requirement for us.	
20				/ B. Tech / MCA (Computer		
				Science / Computer Science		
				Engineering /IT) continuously		
				on its rolls for the past 1 year.		
21				The bidder should have		
				executed a relevant		
				open-source project in the		
	Schoolnet India Limited	6.3 Pre- Qualification Criteria Sr no 6	21	Education sector of 1(one) order of Rs.30 lakh Or 2(two) orders of Rs. 20 Lakh Or 3(three) orders of Rs. 10 Lakh in the last 3(three) years i.e., 2019-20,2020-21, 2021-22	We request the department to kindly conisder project implemented in education sector for Govt/PSUs only We also request to the department to kindly define OPEN source Project	Refer Corrigendum
22		6.3 Pre- Qualification Criteria Sr no 9	21	The firm/company should be a profit-making concern for each of the last three consecutive financial years i.e., 2019-20, 2020-21, 2021-22	As you are aware that because of Pandemic and Lockdown, most of the organization could not do well in terms of profitability. Therefore, we request to the department to kindly consider profitability of Organization as 3 out of four financial years. Bidder should be profitable in 3 financial years out of 4 Financial years	Refer Corrigendum
23	OASYS CYBERNET	5.1.1 One-time	14-15	2. Design the application's backend - Must be able to build a robust backend architecture to	Would there be a requirement for open source as well?	Refer EOI document

	ICS PVT			fetch data from the servers		
	LTD			(using Node.js, Java etc.)		
24		5.1.1 One-time	15	5. API development - Depending on the application architecture, the developer is responsible for API creation. These APIs perform crucial tasks like fetching data from the server.	Will the department share the APIs required for existing interface requirements?	Complete scope of work will be shared in the tender
25		5.1.2 Recurring – Quarterly	15-16	The successful bidder shall also provide Operations & Maintenance (O&M) for 5 (five) years to EdCIL for the successful running of the proposed projects after the successful completion of design, development and launch of the portal. The broad scope of Operations & Maintenance Support shall include the following activities but is not limited to: 1. Maintenance, bug-fixes, and end-user problem resolution 2. Upgradations	a) What would be the extent of upgrade required in terms of percentage? B) Will there be a new product development required?	Complete scope of work will be shared in the tender

26		5.1.2 Recurring – Quarterly	16	6. Helpdesk Support to Users	a) How many helpdesk resources would be required? B) What would be the timing of helpdesk c) Where would the helpdesk be located? Can they be remote?	Complete scope of work will be shared in the tender
27		Annexure - 6	29	CV Format for Key Resources	a) What are the education and experience required?B) Can the resources provided at the time of empanelment be different to those at the time of actual project?	a) Refer EOI Document b) Refer EOI Document
28		6.3 Pre- Qualification Criteria, point 8	20	Resumes of key resources available in the company as per annexure 6	Please clarify how many resume of which profiles need to be shared.	Refer EOI Document
29	Pricewaterho use Coopers	6.3 Pre- Qualification Criteria, point11	21	Technical proposal comprising all necessary details and regions of interest	Please clarify the details that need to be provided.	Refer Corrigendum
30		6.3 Pre- Qualification Criteria, point11	21	Technical proposal comprising all necessary details and regions of interest	Will the empanelment be based on the regions of interest?	No, but the bidder should be willing to work in region they have opted for

31	6.3 Pre- Qualification Criteria, point10	20	firm should: Not have been convicted of any criminal offense	We kindly request you to please modify the Pre- Qualification Criteria/Undertaking to the effect that the firm has not been convicted of a criminal offence which has attained finality by virtue of a final order by the apex court.	No Change in EOI conditions
32	6.3 Pre- Qualification Criteria, point10	20	firm should: Not have been blacklisted by a central/Government institution /PSU/Government Bodies /Autonomous Bodies/Private Sector	We would like to humbly submit that the undertaking regarding blacksliting is open-ended in terms of the time period. We request you to kindly limit the blacklisting to a definitive period. We request you to kindly allow Bidders to declare that they are not blacklisted as on date or for a specific period (like 2 years) in the past.	Refer Corrigendum
33	6.4 Tender evaluation among empaneled partners Point no. 3	21	The work order will be awarded to the lowest (L1) bidder	It is suggested that work order are awarded for RFPs based on QCBS evaluation.	No Change in EOI conditions
34	Annexure – 2 Details of Applicant's Firm	24	Empanelment with Govt. Organizations (Mention names along with copies of Certificates)	We understand that certificate of any one empanelment has to be provided. Please suggest if any specific empanelment needs to be mentioned.	Refer EOI Document

35	Annexure – 2 Details of Applicant's Firm	24	Whether the firm has been blacklisted/debarred by any Central Govt. / State Govt./PSU/ Govt. Bodies / Autonomous? If yes, details thereof.	We would like to humbly submit that the undertaking regarding blacksliting is open-ended in terms of the time period. We request you to kindly limit the blacklisting to a definitive period. We request you to kindly allow Bidders to declare that they are not blacklisted as on date or for a specific period (like 2 years) in the past.	No Change in EOI conditions
36	Annexure – 4 Experience In Related Open- Source Projects point 12	26	Documentary evidence attached Copy of the Work order and Copy of relevant TDS certificate related to the payment against the said work order or A self-certified statement listing out TDS Certificate Number, Period of TDS and amount of TDS relevant to the work order stated above. Completion/Deployment certificate from client	It is suggested to allow citations of ongoing projects. The following change is suggested: Documentary evidence attached • Copy of the Work order and/or • A CA Certified statement for amount collected from the project	Refer Corrigendum
37	Annexure - 5 Details Of Full Time Experts on Firm Payroll	27	Position of key experts	Please specify the positions of key experts for which the counts have to be provided.	Refer EOI Document
38	Annexure - 5 Details Of Full Time Experts	27	Number of experts Available	Please suggest how many minimum number of experts are required for each of the required positions.	Refer EOI Document

		on Firm Payroll				
39		Annexure - 5 Details Of Full Time Experts on Firm Payroll	27	Experience Range of experts	It is understood that "Experience Range of experts" means the range of years of experience of key experts	Refer EOI Document
40		6.3 Pre- Qualification Criteria, point 2	19	The average Annual Turnover of the firm for the last three financial years should be 1.25 crores i.e., 2019-20, 2020-21, 2021-22 with net profit and positive net worth.	It is suggested to increase the average annual turnover of the firm for the last three financial years to 150 crores .	No Change in EOI conditions
41		6.3 Pre- Qualification Criteria, point 2	20	The bidder should have executed a relevant open-source project in the Education sector of 1(one) order of Rs.30 lakh Or 2(two) orders of Rs. 20 Lakh Or 3(three) orders of Rs. 10 Lakh in the last 3(three) years i.e., 2019-20,2020-21, 2021-22	The bidder should have executed a relevant open-source project in the Education/ IT sector of 1(one) order of Rs.1 Cr Or 2(two) orders of Rs. 50 Lakh Or 3(three) orders of Rs. 30 Lakh in the last 3(three) years i.e., 2019-20,2020-21, 2021-22	Refer Corrigendum
42	CMS Computers Ltd	Section-6	19	Clause 6.1, Point no3	Request you to mention the list of relevant documents against each parameter to achive	Refer EOI Document

43		Section-6	19	Clause 6.1, Point no 5	Request you to remove the option of performance security deposit as at the time of bid, bidder will submit 10% PBG to Edcil as mentioned on page no page 22-point no4 section 6.4.	No Change in EOI Conditions
44		Section-6	21	Clause 6.3, Point no6	Request you to kindly remove Education and allow bidders with relavant experience across educational domain to bid for better participation.	Refer Corrigendum
45	CANDOUR SYSTEMS	6.3	19	POINT NO 5 (COPY OF ESIC REGISTRATION ALONG WITH LAST 3 MONTHS WITH STAMP)	We are a company that has outsourced its manpower services to third party agencies, and we are paying those agencies a lumpsum amount every month. These agencies are paying the salaries on our behalf. Can we present the bills of those agencies as a proof for manpower on roll with us.	No Change in EOI conditions
46	PRIVATE LIMITED	7	26	Annexure 4	Can we attach copy of agreement with client as a proof instead of copy of work orders as mentioned in EOI.	Refer Corrigendum
47		6.3	20	Point no 8	Can we present the resumes of all our employees that are already on roll with the third-party manpower outsourcing agencies.	Refer EOI Document
48	Misha Infotech Pvt Ltd	6	19	6.3/5	The firm should have valid EPF and ESIC registration.	No Change in EOI conditions

Corrigendum - 01

EoI No - EdCIL/DES/EoI/2022-23/003

Name – Expression of Interest for Empanelment of Design, Development, Implementation, and deployment of Software Solutions in Education

1. Pre-Qualification Criteria

S.No.	P.Q. No.	Existing Clause	Revised Clause
1.	6.3(6)	The bidder should have	The bidder should have executed
		executed a relevant open-	a relevant open-source project in
		source project in the	the Education sector/IT/ITES
		Education sector of	e-governance project of
		1(one) order of Rs.30 lakh	1(one) order of Rs.30 lakh
		Or 2(two) orders of Rs. 20	Or 2(two) orders of Rs. 20 Lakh
		Lakh	Or 3(three) orders of Rs. 10 Lakh
		Or 3(three) orders of Rs. 10	in the last 3(three) years i.e.,
		Lakh	2019-20,2020-21, 2021-22
		in the last 3(three) years i.e., 2019-20,2020-21, 2021-22	
2.	6.3(8)	The bidder must have (at	The bidder must have (at least) 30
=-		least) 30 number of resources	number of resources on company
		on company pay-roll for the	pay-roll for the past one (1)
		past one (1) financial year.	financial year.
		And Bidder must have at least	And Bidder must have at least 15
		15 numbers of resources with	numbers of resources with
		Minimum qualification - B.E.	Minimum qualification - B.E. / B.
		/ B. Tech / MCA (Computer	Tech / MCA (Computer Science /
		Science / Computer Science	Computer Science Engineering
		Engineering /IT)	/IT)/MSC(IT/CS) continuously on
		continuously on its rolls for	its rolls for the past 1 year.
		the past 1 year.	
3.	6.3(5)	The firm should have valid	The firm should have valid EPF
		EPF and ESIC registration.	and ESIC registration.
		• Copy of EPF	Copy of EPF registration
		registration	certificate
		certificate along with	Copy of ESIC registration
		last 3-month	certificate
		statements	If arraments devaled and of alternative
		• Copy of ESIC	If exempted, valid proof should be
		registration certificate along with	provided.
		last 3-month	
		statements.	
		If exempted, valid proof	
		should be provided.	
4.	6.3(10)	"Mandatory Undertaking:	"Mandatory Undertaking: As on
		firm should:	date of Bid Submission, the firm
1		Not be insolvent	should:
		 Not have been convicted 	Not be insolvent
1		of any criminal offense	• Not have been convicted of
		Not have been	any criminal offense
1		blacklisted by a Central	, 0110100
L	1	orackiisted by a Central	

		Government institution/PSU/Governm ent Bodies/Autonomous Bodies/ Private Sector Comply with requirements of Registration under contract labor"	Not have been blacklisted by a Central Government institution/PSU/Government Bodies/Autonomous Bodies/Private Sector Comply with requirements of Registration under contract labor"
5.	6.3(11)	The firm should submit detailed deployment plan and approach for execution.	The deployment plan and approach for execution should include: The deployment and approach should cover • Plan/methodology for rendering the services. • Support and Services Model. • Knowledge, skills, expertise pertaining to the areas for which proposal is submitted. • Company credibility. • Company Strength. • Risk & challenges.
6.	6.3(9)	The firm/company should be a profit-making concern for each of the last three consecutive financial years i.e., 2019-20, 2020-21, 2021-22	The firm/company should be profit making for in three out of last four financial years i.e., 2018-19, 2019-20, 2020-21, 2021-22

Note: All other Pre-Qualification Criteria of the EoI document will remain same.

2. EoI Document

S.No.	Section No.	Existing Clause	Revised Clause
1.	6.1	Selected Partner shall submit a performance security deposit of Rs 1 Lakh in the form of Demand Draft/NEFT Bank Transfer to EdCIL.	
2.	Annexure-4	 "Documentary evidence attached Copy of the Work order and Copy of relevant TDS certificate related to the payment against the said work order or A self-certified statement listing out TDS Certificate Number, Period of TDS, and amount of TDS relevant to the work order stated above. 	Refer Revised Annexure-4

		Completion/Deployment certificate from client"	
3.	Section-1	Sealed envelope, containing EOI along with the copies of supporting documents shall be submitted to the address given below mentioning "EOI for Empanelment of Design, Development, Implementation, and deployment of Software Solutions in Education" on the top cover:	Response to be submitted online on e-tendering portal only

The revised date and time of the RFP will be as follows:

S.No.	Event Description	Date and Time (as per EoI Document)	Revised Date and Time
1	Submission of EoI	08.12.2022 up to 15:00 hrs	26.12.2022 up to 15:00 hrs

Note: All other terms & conditions of the EoI document will remain same.

Sd/-Chief General Manger EdCIL (India) Ltd

Annexure – 4

Experience In Related Fields

S.No.	Item	Firm Response				
1.	Name of Client					
2.	Assignment Name					
3.	Country					
4.	Contact Details (Contact name, Address & Tel No.) of Client					
6.	No. of Resources deployed					
7.	Approx. Value of Contract					
8.	Duration of Assignment					
9.	Award Date (Month/ Year)					
10.	Completion Date (Month/ year)					
11.	Narrative description of the Project					
12.	 Documentary evidence attached Copy of the Work order and A CA Certified statement for amount collected from the project Email from client of project completion. 					

Table 5

Note:

1. Bidders are requested to use additional sheets for individual assignments

Signature of the applicant
[Full name & Designation of applicant]
Firm Name
Stamp
Date:
Place: